



The Chartered  
Institute of Logistics  
and Transport

FOR MEMBERS ONLY



# CILTM PULSE

JUNE 2026



NEXT  
GENERATION



Women in Logistics  
and Transport

# Navigation

**03**

EDITOR'S  
MESSAGE

---

**04-17**

MILESTONE &  
ACHIEVEMENTS

---

**18-26**

CILTM IN  
ACTION

---

**27**

INTERNATIONAL  
RELATION

---

**28-38**

WILAT

---

**39-41**

NEXTGEN

---

**42-72**

PROFESSIONAL  
REFLECTIONS

---

**73-74**

LEARNING &  
DEVELOPMENT  
CENTRE

---

**75-76**

UP COMING  
EVENT

## ***EDITORIAL TEAM***

Professor ChLT Ts Dr Muhammad Zaly Shah FCILT  
Advisor

Cdr ChLT Ts Shahrir bin Hj Ahmad (R) FCILT  
Chairman Media & Public Relations

Assisted by  
CILTM Secretariat, NextGen & WILAT

# Editor's Message

*Dear Members and Readers,  
Welcome to the June 2026 edition of Pulse.*

As we reach the midpoint of the year, it is encouraging to reflect on the many milestones and achievements that have shaped the first six months of 2026. This period has been marked by meaningful engagement, professional development, and strengthened collaborations across the logistics and transport community.

CILT Malaysia has continued to uphold its commitment to advancing professional excellence through a diverse range of initiatives. From professional membership assessments and preparatory sessions for Chartered Members, to educational programmes, accreditation activities, and collaborations with institutions and industry partners, each initiative has contributed to strengthening the standards and visibility of our profession.

The Institute has also witnessed active participation from our Sections and Special Interest Groups, whose dedication in organising lectures, forums, and knowledge-sharing sessions has fostered a vibrant and connected professional community. International engagements and strategic partnerships have further reinforced CILT Malaysia's role in supporting the development of logistics and transport professionals both locally and globally.

Equally important is our continued focus on nurturing future leaders through CILT Next Generation and Women in Logistics and Transport (WiLAT) initiatives. These platforms provide valuable opportunities for young professionals and women leaders to exchange ideas, build networks, and contribute meaningfully to the industry's future.

As we look ahead to the second half of 2026, we remain committed to promoting professionalism, embracing innovation, and strengthening collaboration among academia, industry, and government stakeholders. Together, we can continue to drive progress and shape a more resilient and sustainable logistics and transport sector.

On behalf of the Editorial Team, I would like to express our sincere appreciation to all members, volunteers, partners, and contributors for their unwavering support and commitment. We hope you enjoy this edition of Pulse and look forward to sharing more achievements and milestones in the months ahead.

Happy reading!  
PULSE – June 2026

**Cdr ChLT Ts Shahrir bin Haji Ahmad RMN (R) FCILT**  
**Editor-in-Chief, CILTM Pulse**



# MILESTONES & ACHIEVEMENTS

## CILTM MEMBERS SHAPE THE FUTURE AT THE ANNUAL GENERAL MEETING 2026

The Chartered Institute of Logistics and Transport in Malaysia (CILTM) successfully convened its Annual General Meeting (AGM) 2026 on 26 June 2026 at the Plenary Hall, Shah Alam Convention Centre (SACC), Shah Alam. The meeting brought together members from across the country to reflect on the Institute's achievements, review its governance, and collectively determine the strategic direction for the coming years.

The AGM commenced with the Presidential Address, highlighting the Institute's progress over the past year and reaffirming CILTM's commitment to advancing professional excellence in logistics, transport, and supply chain management. Members subsequently deliberated on the Institute's key governance matters, including the confirmation of the previous AGM minutes, the Management Report, and the audited financial statements for the financial year ended 31 December 2025. The appointment of the External Auditor and the election of the Honorary Internal Auditor were also duly considered.



A significant highlight of the meeting was the approval and deliberation of several strategic initiatives aimed at strengthening the Institute's professional standing and governance framework. Among the landmark resolutions presented to members were:

- Establishment of the Professional Pre-Nominal Designation "ChLT", introducing a new professional recognition within CILTM.
- Adoption of the CILTM Code of Professional Conduct and Ethics, reinforcing the Institute's commitment to integrity, accountability, and professional excellence.
- Constitutional Amendments to formally define the National Council and modernise the Institute's election framework, ensuring greater transparency and effective governance.
- Creation of the Special Council Member Post, providing additional strategic leadership capacity to support the Institute's future initiatives.

*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM MEMBERS SHAPE THE FUTURE AT THE ANNUAL GENERAL MEETING 2026



The meeting concluded with the election of the Office Bearers of the Management Council, comprising the positions of Vice President, Assistant Secretary General, Assistant Treasurer, and three Council Members. The newly elected office bearers will play a pivotal role in providing strategic leadership, strengthening the Institute's governance, and driving initiatives that advance professional excellence and innovation within Malaysia's logistics, transport, and supply chain sectors.

The Annual General Meeting 2026 reaffirmed CILTM's dedication to sound governance, professional development, and member engagement. Through the active participation and collective commitment of its members, the Institute continues to strengthen its position as the leading professional body for logistics, transport, and supply chain professionals in Malaysia.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM CONDUCTS ACCREDITATION AUDIT AT UMK TO STRENGTHEN QUALITY AND PROFESSIONAL STANDARDS



From 7 to 9 June 2026, the Chartered Institute of Logistics and Transport Malaysia (CILTM) successfully conducted an Academic Accreditation Audit Programme for the Bachelor of Entrepreneurship (Logistics and Distributive Trade) with Honours offered by Universiti Malaysia Kelantan (UMK). The three-day audit reaffirmed CILTM's commitment to promoting academic excellence and ensuring that higher education programmes remain aligned with industry needs, professional competencies, and internationally recognised standards. The accreditation exercise was undertaken by a panel of experienced CILTM assessors who carried out a comprehensive evaluation of the programme's academic quality, curriculum design, governance, teaching and learning practices, student development initiatives, industry engagement, and quality assurance mechanisms. The assessment aimed to determine the programme's readiness to produce graduates equipped with the knowledge, skills, and professional competencies required to meet the evolving demands of the logistics, transport, and supply chain sectors.

Throughout the audit, the panel engaged in constructive discussions with the University's senior management, faculty leadership, programme coordinators, academic staff, students, alumni, and industry representatives. These engagement sessions provided valuable insights into the programme's strengths, continuous improvement initiatives, graduate employability, and the effectiveness of collaborations with industry partners. The audit also included an extensive review of programme documentation, teaching and assessment materials, student learning outcomes, research activities, and quality management processes.

As part of the evaluation, the panel conducted site visits to key teaching and learning facilities, including lecture halls, classrooms, computer laboratories, student learning spaces, and the university library. These visits enabled the panel to assess the adequacy of learning resources, technological support, and the overall educational environment in facilitating high-quality student learning experiences.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## ESTABLISHMENT OF CILTM KELANTAN SECTION FORMALISED AT INAUGURAL AGM (8 JUNE 2026)



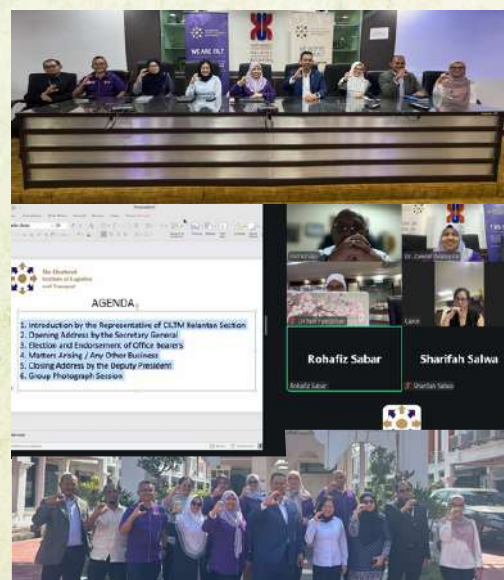
The CILTM Kelantan Section has been officially established following its inaugural Annual General Meeting (AGM), marking a significant milestone in strengthening The Chartered Institute of Logistics and Transport Malaysia's (CILTM) regional presence and professional network in the East Coast region. Held in conjunction with the CILTM academic accreditation audit visit to Universiti Malaysia Kelantan (UMK), the AGM brought together members in Kelantan to discuss the future direction of the Institute at the state level. The meeting concluded with the formal establishment of the Section and the election of its inaugural committee.

The newly elected CILTM Kelantan Section committee is as follows:

- Dr Razman Hafifi Bin Redzuan CMILT – Chairman
- Tengku Awanis Binti Tengku Roslan CMILT – Vice Chairman
- Dr Nur Fadhah Binti Mohd Zawawi CMILT – Secretary
- Tuan Hayati Binti Tuan Husin CMILT – Treasurer
- ChLT Cik Nazmi Shah Bin Che Yusof CMILT – Committee Member
- Dr Kasmaruddin Bin Che Hussin CMILT – Committee Member
- Dr Mohamad Hazeem Bin Mohamad Sidik CMILT – Committee Member
- Pn Nurul Ashikin Bt Zulkifly CMILT – Internal Auditor



The establishment of the Section is expected to enhance professional networking, knowledge sharing, CPD activities, and collaboration between industry and academia, while supporting CILTM's mission to advance excellence in logistics and transport. CILTM congratulates the newly elected team and looks forward to their contributions in strengthening the profession in Kelantan and the wider East Coast region.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## OFFICE OF SECTION MANAGEMENT HOLDS 4TH STRATEGIC MEETING

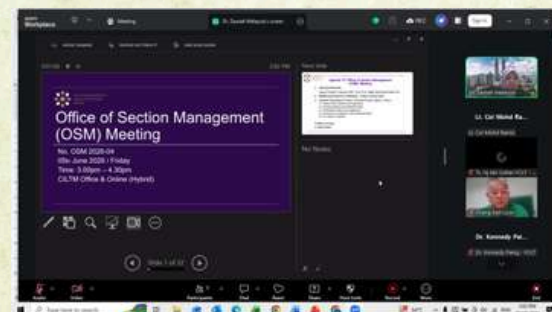
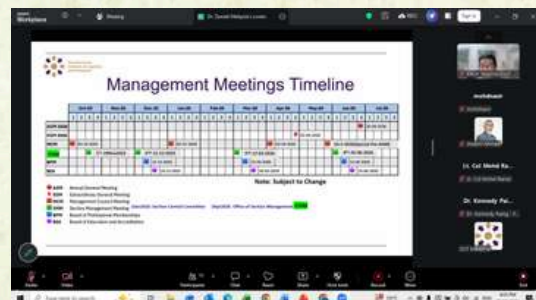


On 5 June 2026, the Office of Section Management (OSM) successfully convened its 4th Meeting in a hybrid format under the chairmanship of ChLT Ts Dr. Hj. Zawiah Abdul Majid FCILT, Deputy President and Chairman of the Office of Section Management.

The meeting brought together Section Chairpersons and members from across the country to review the progress and performance of their respective Sections. Discussions focused on key operational matters, including the organisation of Annual General Meetings (AGMs), recent and upcoming activities, financial performance, membership growth and engagement, as well as governance and compliance issues.

Each Section Chairman presented updates on achievements, challenges, and strategic initiatives, fostering constructive dialogue and the exchange of best practices. The meeting also addressed operational concerns and explored practical solutions to strengthen collaboration and enhance the effectiveness of Section-level activities.

The OSM meeting continues to serve as an important platform for aligning the Institute's strategic objectives with regional initiatives, reinforcing good governance, and promoting active engagement among Sections. Through regular communication and collaboration, CILT Malaysia remains committed to strengthening its nationwide network and delivering greater value to members while advancing the logistics, transport, and supply chain profession.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## ACCREDITATION PANEL PAYS COURTESY CALL ON UMK VICE-CHANCELLOR



As part of the Academic Accreditation Audit Programme at Universiti Malaysia Kelantan (UMK), the Chartered Institute of Logistics and Transport Malaysia (CILTM) accreditation panel paid a courtesy call on the University's Vice-Chancellor and senior management team. The meeting provided an opportunity for both parties to exchange views on UMK's strategic vision, institutional priorities, and continuous efforts to strengthen academic quality, industry relevance, and graduate employability.

During the engagement, the University shared its commitment to delivering high-quality education through innovative teaching and learning practices, industry collaboration, research excellence, and the development of future-ready graduates equipped to meet the evolving demands of the logistics and supply chain sector. The discussion also highlighted the University's initiatives to align its academic programmes with national aspirations and global industry expectations. The courtesy call formed an integral part of the accreditation process, allowing the audit panel to gain valuable insights into the University's governance, quality assurance framework, academic planning, and support systems that underpin the Bachelor of Entrepreneurship (Logistics and Distributive Trade) with Honours programme. These discussions complemented the panel's review of academic documentation, curriculum structure, teaching and learning practices, facilities, and stakeholder engagement activities.

Through these engagements with the University's leadership and key stakeholders, the panel was able to obtain a comprehensive understanding of the programme's strengths, continuous quality improvement initiatives, and its alignment with the professional competencies and academic standards required by CILTM. The visit reaffirmed the shared commitment of both CILTM and UMK to fostering excellence in logistics and transport education while producing competent, ethical, and industry-ready graduates for Malaysia's growing logistics sector.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM KELANTAN SECTION STRENGTHENS INDUSTRY-ACADEMIA COLLABORATION THROUGH VISIT TO TOK BALI SUPPLY BASE.



CILTM Kelantan Section successfully conducted an industry visit to Tok Bali Supply Base on 9 June 2026. The visit was attended by a delegation comprising academic accreditation panel auditors, 40 students and three lecturers from Universiti Malaysia Kelantan (UMK). The delegation was led by Dr. Razman Hafifi Bin Redzuan CMILT, Chairman of CILTM Kelantan Section. The visit provided participants with valuable exposure to the operations and strategic role of Tok Bali Supply Base in supporting the oil and gas logistics industry. Through briefings, site tours, and knowledge-sharing sessions, the participants gained practical insights into industry practices, operational processes, safety management, and the importance of logistics and supply chain management in the offshore energy sector. The programme also served as an excellent platform to strengthen collaboration between academia and industry, enabling students to better understand real-world industry requirements and career opportunities within the logistics and transportation sector.



CILTM Kelantan Section would like to extend its sincere appreciation to ChLT Cik Nazmi Shah Bin Che Yusof CMILT (Council Member) and his team for their warm hospitality, excellent coordination, and dedicated efforts in making this industry visit a meaningful and successful experience for all participants. Thank you to everyone involved for your support and commitment towards bridging the gap between education and industry.

*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM ENGAGES YOUTH AT POV ANAK MUDA 2026



CILTM participated in the POV Anak Muda 2026 programme held at Bangi Avenue Convention Centre (BACC) on 6 June 2026, engaging with students and young professionals through awareness, education, and outreach activities to promote the logistics and transport profession. The programme featured a town hall session with youth representatives from various sectors, including Food Panda and Grab, sharing their experiences and aspirations. CILTM's representative, En. Jamil Manan, delivered a road safety awareness talk highlighting responsible practices among road users and delivery riders.

CILTM also conducted interactive activities such as quizzes, membership promotion, and engagement at its exhibition booth. Mr. Muhammad Imran from CILTM Next Gen (KL Section) shared his professional journey and encouraged student participation in CILTM. The booth engagement was coordinated by ChLT Carol Wong Fui Ling FCILT, Acting Assistant Secretary, who served as the booth coordinator throughout the event. The programme successfully enhanced CILTM's visibility among youth, resulting in 55 student contacts collected, 25 expressions of interest in membership, and 4 students intending to join as Affiliate Student Members. A total of 20 goodie bags and 42 chocolate gifts were also distributed.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## PROFESSIONAL MEMBERSHIP GOVERNANCE IN ACTION - CILTM BOARD REVIEWS MEMBERSHIP APPLICATIONS CILTM SECRETARIAT OFFICE



The CILTM Board of Professional Membership convened on 15 June 2026 in a hybrid format to deliberate on membership applications and matters related to professional membership development within the Institute. The meeting was chaired by the President of CILTM and provided a platform for the Board to review applications, discuss membership progression, and ensure adherence to the Institute's professional standards and governance requirements. Through these deliberations, CILTM continues its commitment to maintaining the integrity of its professional membership framework while supporting the growth and recognition of logistics, transport, and supply chain professionals.

### Key Agenda Highlights:

- Welcome Remarks by the CILTM President
- Review of Membership Applications
- Discussion on Other Membership Matters



*Stronger Together!*

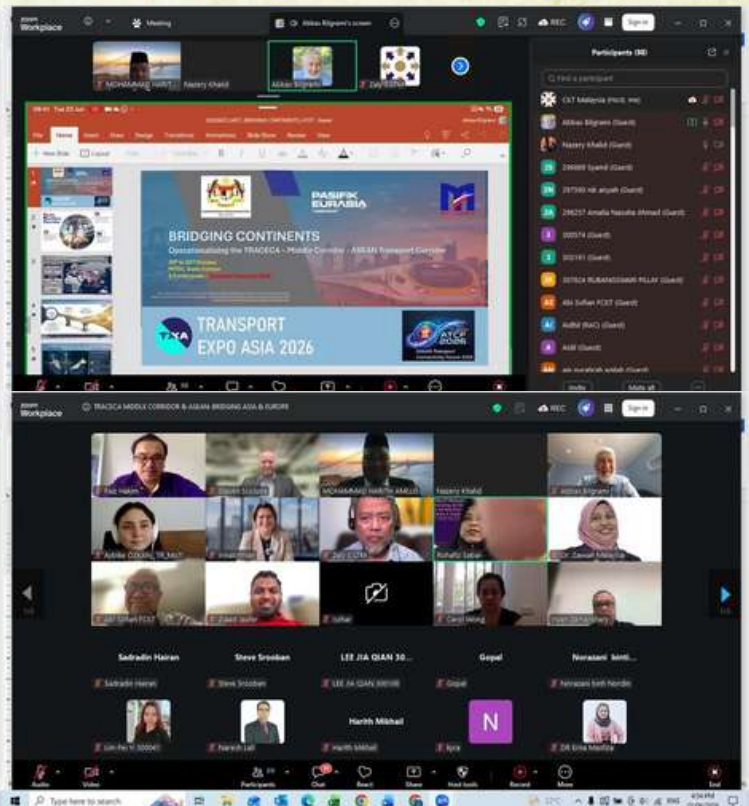
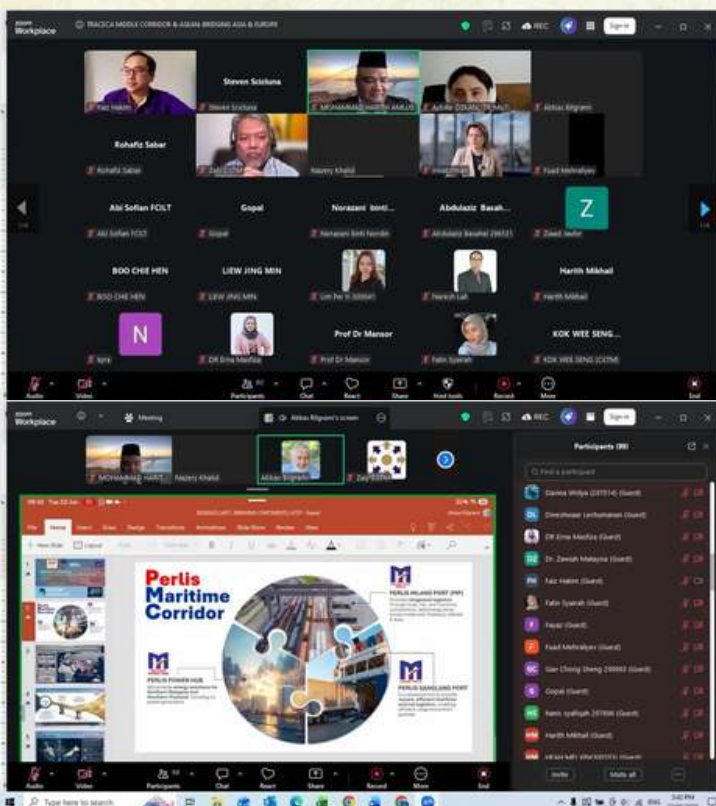
# MILESTONES & ACHIEVEMENTS

## CILT MALAYSIA ADVANCES GEOPOLITICAL DIALOGUE THROUGH THE TRACECA MIDDLE CORRIDOR & ASEAN WEBINAR 4



On 23 June 2026, The Chartered Institute of Logistics and Transport (CILT) Malaysia, in collaboration with Mutiara Perlis, successfully hosted the fourth TRACECA Middle Corridor & ASEAN: Bridging Asia–Europe webinar, themed "Corridor Confidence: Navigating Political Risks in Freight Movement." The webinar brought together industry leaders, academics, and logistics professionals to discuss the impact of geopolitical developments on international freight corridors and the importance of resilient, secure, and sustainable transport networks connecting Asia and Europe.

The programme featured a keynote address by Prof. ChLT Ts. Dr. Muhammad Zaly Shah Muhammad Hussein, FCILT President of CILT Malaysia, alongside distinguished international speakers who shared insights on risk management, regional cooperation, and the strategic role of the TRACECA Middle Corridor in strengthening global supply chain connectivity. Jointly organised by CILT Malaysia and Mutiara Perlis, with the support of SUFI Group, Rider Levett Bucknall, Universiti Utara Malaysia (UUM), and CeLT, the webinar reaffirmed CILT Malaysia's commitment to fostering professional knowledge, regional collaboration, and thought leadership in logistics, transport, and supply chain management.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM INSPIRES FUTURE TALENT AT POV ANAK MUDA 2026



On 13 June 2026, The Chartered Institute of Logistics and Transport in Malaysia (CILTM) proudly participated for the second consecutive year in the POV ANAK MUDA Programme, organised by WATAN at the PICCA Convention Centre, Butterworth, Pulau Pinang. The event attracted approximately 600 participants, including students, educators, entrepreneurs, and industry representatives, providing an excellent platform for CILTM to engage with young Malaysians and promote career opportunities in the logistics, transport, and supply chain sectors.

Throughout the programme, CILTM representatives ChLT Carol Wong FCILT Acting Asst Secretary General interacted with aspiring youths, sharing insights into professional development, industry trends, and the diverse career pathways available within the profession. The event reflected the Institute's ongoing commitment to nurturing future talent and encouraging lifelong learning among the next generation of industry leaders. CILTM extends its sincere appreciation to WATAN, the organising committee, volunteers, partners, and all participants for their valuable contributions in making the programme a meaningful and successful event. Together, we continue to inspire, empower, and develop the future of Malaysia's logistics and transport profession.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM INDUSTRY LEAD BODY PARTICIPATES IN THE 62ND ANNUAL GENERAL MEETING OF THE MALAYSIAN ROAD SAFETY COUNCIL



Representatives from the CILTM Industry Lead Body (ILB) participated in the 62nd Annual General Meeting (AGM) of the Malaysian Road Safety Council (Majlis Keselamatan Jalan Raya Malaysia – MKJR), held on 15 June 2026 at Sama-Sama Hotel, KLIA, Sepang. The meeting was chaired by YB. Loke Siew Fook, Chairman of MKJR Malaysia. Representing CILTM ILB were ChLT Mr. Surendran A/L Muniandy FCILT, Chairman of the Industry Lead Body & Standard and Chairman of CILTM Melaka Section, together with Cdr. ChLT Ts. Shahrir bin Hj. Ahmad (R) FCILT, Chairman of Media & Public Relations and Secretary of CILTM Kuala Lumpur Section. The AGM provided an important platform for stakeholders to discuss national road safety priorities, review ongoing initiatives, and strengthen collaborative efforts to enhance road safety awareness and implementation across Malaysia. The participation of CILTM ILB reflects the Institute's continued commitment to supporting national initiatives that promote safer, more sustainable, and efficient transport systems through professional expertise and industry collaboration. CILTM remains dedicated to working closely with government agencies and strategic partners in advancing policies and best practices that contribute to improved road safety, transport governance, and the development of a resilient logistics and transportation sector.



## CILTM INDUSTRY LEAD BODY TEAM STRENGTHENS PREPARATIONS FOR JPK MODULE MAPPING WORKSHOP

29 June 2026 | CILTM Secretariat

Led by ChLT Mr. Surendran Muniandy FCILT, Chairman of the CILTM Industry Lead Body (ILB), the CILTM ILB team met on 29 June 2026 to discuss the proposed module mapping framework in preparation for the upcoming meeting with the Department of Skills Development (JPK), under the Industry Relations and Strategic Cooperation Division (BHIKS). The discussion focused on aligning logistics and transport modules with industry requirements and the National Occupational Skills Standards (NOSS), while reviewing key inputs for the planned Module Mapping Workshop. The preparatory meeting supports CILTM's engagement with BHIKS, JPK, scheduled for 1 July 2026 in Cyberjaya, where discussions will cover the workshop's objectives, timeline, stakeholder participation, roles and responsibilities, and supporting documentation. The initiative reflects CILTM's continued commitment to strengthening industry-driven skills development and enhancing the quality of logistics and transport education in Malaysia.



# MILESTONES & ACHIEVEMENTS

## CILTM CONDUCTS PROFESSIONAL TRAINING PROGRAMME FOR EPTC CONSULTANCY PARTICIPANTS



The Chartered Institute of Logistics and Transport in Malaysia (CILTM) successfully conducted a Professional Training Programme for participants from EPTC Consultancy on 20–21 June 2026 at the CILTM Secretariat Office, Shah Alam. Coordinated by Pn. Sharifah Salwa Abu Bakar CMILT (Head of Secretariat), the programme formed part of CILTM's continuous efforts to develop competent and industry-ready logistics and transport professionals through quality professional education. The two-day training brought together nine industry participants, providing them with comprehensive knowledge and practical insights across key areas of logistics and supply chain management. The programme was designed to enhance participants' professional competencies while supporting their progression towards CILTM's professional qualifications.

Participants attended four core modules—Research & Methodology, Logistics, Distribution Management & Procurement (LDMP), Customs and Forwarding, and Human Resource Management—delivered by experienced CILTM Education and Accreditation Board members and industry experts. The sessions provided practical knowledge and professional insights to strengthen participants' competencies in logistics, transport, and supply chain management. The programme provided participants with valuable exposure to current industry practices, professional standards, and research methodologies, equipping them with the knowledge and skills required to address the evolving challenges of the logistics, transport, and supply chain industry.

Through initiatives such as this, CILTM continues to strengthen its role as a leading professional body committed to lifelong learning, professional excellence, and the development of highly competent practitioners who will contribute to the advancement of Malaysia's logistics and transport sector.



*Stronger Together!*

# MILESTONES & ACHIEVEMENTS

## CILTM ATTENDS OPENING OF TUANKU SYED SIRAJUDDIN FREE COMMERCIAL ZONE AT PERLIS INLAND PORT



On 30 May 2026, representatives of The Chartered Institute of Logistics and Transport in Malaysia (CILTM) attended the Opening Ceremony of the Tuanku Syed Sirajuddin Free Commercial Zone (FCZ) at Perlis Inland Port, held in Padang Besar, Perlis. The historic ceremony was graciously officiated by His Royal Highness Tuanku Syed Sirajuddin Ibni Almarhum Tuanku Syed Putra Jamalullail, the Ruler of Perlis.

Representing CILTM were ChLT Tn Hj. Baharudin Kamarudin FCILT and ChLT Carol Wong Fui Ling FCILT, who joined government officials, industry leaders, logistics professionals, and strategic stakeholders in commemorating this significant milestone in Malaysia's logistics and transportation landscape. The inauguration of the Free Commercial Zone marks an important step in enhancing the strategic role of Perlis Inland Port as a regional logistics and trade gateway. The development is expected to strengthen multimodal freight connectivity, facilitate cross-border trade, improve supply chain efficiency, and support Malaysia's aspiration to become a competitive regional logistics hub. The project also reinforces the importance of rail freight integration and inland port development in driving sustainable economic growth and regional connectivity.

CILTM's participation reflects the Institute's continued commitment to supporting national initiatives that advance logistics infrastructure, trade facilitation, and transport innovation. By engaging with key stakeholders at landmark industry events, CILTM continues to promote professional excellence and contribute to the development of a resilient, efficient, and future-ready logistics ecosystem for Malaysia.



*Stronger Together!*

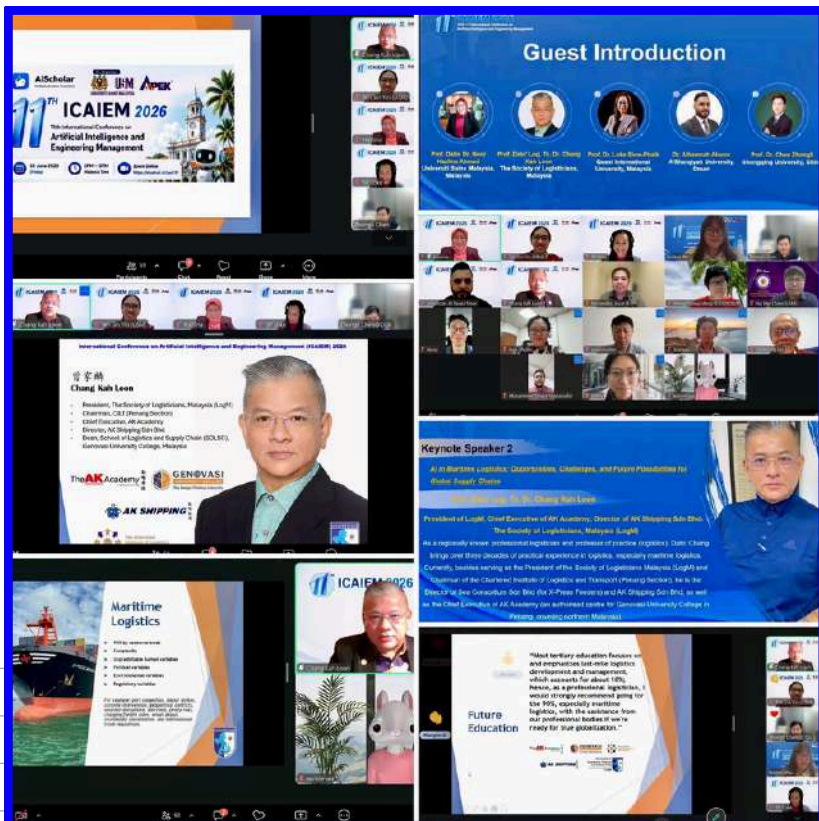
# CILTM in Action

## Penang Section

### CILTM Penang Section Highlights AI Innovation at ICAIEM 2026

On 26 June 2026, CILTM Penang Section proudly supported the participation of Dato' Log. ChLT Ts. Dr. Chang Kah Loon, PhD (USM), FCILT, FLogM, who delivered a presentation at the International Conference on Artificial Intelligence and Engineering Management (ICAIEM) 2026.

His presentation, titled "AI in Maritime Logistics: Opportunities, Challenges, and Future Possibilities for Global Supply Chains," explored the transformative role of artificial intelligence in enhancing maritime logistics operations, improving supply chain resilience, and shaping the future of global trade. The session provided valuable insights into emerging technologies and their potential to drive innovation across the logistics and transport industry.



Dato' Log. ChLT Ts. Dr. Chang Kah Loon, who also serves as the Dean of the School of Logistics and Supply Chain (SOLSC), Genovasi University College, reaffirmed the importance of bridging academic research with industry practice to prepare professionals for the evolving digital landscape.

The event reflects CILTM Penang Section's ongoing commitment to promoting knowledge sharing, professional excellence, and thought leadership in advancing innovation within the logistics, transport, and supply chain profession.

# CILTM in Action

## *Penang Section*

### **Strengthening Industry–Academia Synergy: CILTM Penang Section Meets with USM**

On 19 June 2026, CILTM Penang Section participated in an academic–industry engagement session at Universiti Sains Malaysia (USM) to explore potential collaborations in research, consultancy, advisory services, and grant initiatives aimed at supporting Malaysian small and medium enterprises (SMEs).

The discussion focused on strengthening industry-academia partnerships to enhance the competitiveness of SMEs, particularly in Penang, a key hub for foreign direct investment (FDI) and export-oriented industries. The collaboration aims to leverage academic expertise and industry experience to drive innovation, business development, and sustainable economic growth.

CILTM Penang Section was represented by Dato' Log. ChLT Ts. Dr. Chang Kah Loon, Log. Ts. Amy Ooi Ai Mi, and Log. EuNice Chang Qi Ying, while the USM delegation included Dr. Jeffrey Cheah Sau Seng, Log. Dr. Teh Sin Yin, and Dr. Ng Wei Chien. The engagement reflects CILTM Penang Section's commitment to fostering strategic partnerships that bridge academia and industry while contributing to the advancement of Malaysia's logistics, transport, and supply chain sectors.



# CILTM in Action

## Penang Section

### CILTM Penang Section Participates in MITI Industry Dialogue

On 12 June 2026, CILTM Penang Section participated in a high-level dialogue session with the Deputy Minister of Investment, Trade and Industry (MITI), YB. Sim Tze Tzin, organised by the Penang Chinese Chamber of Commerce (PCCC).

The session provided valuable insights into MITI's latest initiatives, investment opportunities, and strategic priorities aimed at strengthening industrial development and enhancing Penang's economic competitiveness. The dialogue also served as an important platform for industry stakeholders to exchange views on policies that support sustainable business growth and investment.



The event was attended by Penang State EXCO for Trade and Community Unity, YB. TPr. Goh Choon Aik, members of the Penang State Legislative Assembly, and representatives from leading industry organisations and agencies, including MIDA, MATRADE, MIDF, CREST, MICCI, LogM, PIEA, and PPSB. Representing CILTM Penang Section, Log. Leong Kin Wah, FCILT, FLogM, Vice Chairman of the Section, participated in the engagement, reaffirming CILTM's commitment to strengthening collaboration with government and industry partners in support of Malaysia's logistics, transport, and supply chain development.

# CILTM in Action

## *Sabah Section*

### CILTM Sabah Section Strengthens Industry Collaboration at SOGCE 2026

CILTM Sabah Section, led by its Chairman ChLT Ts. Daniel Doughty FCILT, APR, actively participated in the Sabah Oil, Gas & Energy Conference and Exhibition (SOGCE) 2026, reaffirming its commitment to supporting the sustainable growth of Sabah's energy and logistics sectors.

Throughout the conference, the Section engaged with industry stakeholders to promote collaboration, strengthen regional partnerships, and explore opportunities for business development. Key highlights included strategic engagements through the Labuan Chamber of Commerce Pavilion and support for initiatives aimed at improving access to financing and enhancing industry participation.

The conference underscored the importance of strong cooperation between Sabah and Labuan in building a resilient and competitive regional energy ecosystem. CILTM Sabah Section remains committed to fostering meaningful partnerships that contribute to the continued development of the logistics, transport, and energy industries while supporting long-term economic growth in the region.



# CILTM in Action

## *Sabah Section*

### **CILTM Sabah Section Fosters Strategic Industry Collaboration at SOGCE 2026**

During the Sabah Oil, Gas & Energy Conference and Exhibition (SOGCE) 2026, ChLT Ts. Daniel Doughty FCILT, APR, Chairman of CILTM Sabah Section, participated in a strategic engagement with the leadership of the Malaysian Oil, Gas & Energy Services Council (MOGSC).

The meeting highlighted the shared commitment to strengthening collaboration between industry stakeholders, with discussions focused on creating greater opportunities for businesses in Labuan and enhancing participation within Malaysia's oil, gas, and energy sector. The engagement also underscored Labuan's strategic role as an offshore energy hub and the importance of developing stronger partnerships to support industry growth, capability development, and future investments.

CILTM Sabah Section welcomes continued collaboration with key industry partners in advancing a more resilient and competitive energy ecosystem while creating sustainable opportunities for businesses and professionals across the region.



# CILTM in Action

## Perak Section

### Knowledge Transfer Program Inspires Future Maritime Professionals Lumut, Perak | 16 June 2026

A successful Knowledge Transfer Program (KTP) was held at Gading Marine Industry, Lumut, Perak, bringing together industry expertise and educational opportunities for aspiring young learners from secondary schools. This high-impact initiative was jointly organized by Final Year Project (FYP1) students from Universiti Kuala Lumpur Malaysian Institute of Marine Engineering Technology (UniKL MIMET), Lumut, Perak under the supervision of Dr. Hjh. Ismila Binti Hj Che Ishak, CMILT, the Program Coordinator for Diploma in Maritime Management (DMM). The Chartered Institute of Logistics and Transport in Malaysia (CILTM) Perak Section support the visit to Garding Marine Industry initiated by UniKL MIMET.

The one day program welcomed two group communities of 60 upper secondary students from Forms 4 and 5, comprising 30 students from Sekolah Menengah Kebangsaan Samudera, Manjung, Perak, and 30 students from Sekolah Menengah Raja Dr Nazrin Shah (SARJANA), Kg Gajah, Perak and was accompanied by six school teachers. The event provided participants with valuable exposure to the maritime industry and awareness of logistics and transportation through an engaging and informative learning experience.

Throughout the program, students gained first-hand insights into awareness of logistics and transportation, maritime operations, shipbuilding technologies, and practical applications of Science, Technology, Engineering, and Mathematics (STEM). This direct industry engagement enabled participants to better understand the knowledge about the logistics and transportation, the dynamic nature of the marine sector, and the career opportunities available within it.

The initiative aimed to cultivate secondary students' interest in pursuing higher education in maritime-related fields, particularly at UniKL MIMET, upon completion of their SPM examinations. By connecting academic learning with real-world industry practices, the program sought to inspire the next generation of skilled professionals who will contribute to the growth and sustainability of Malaysia's logistics and transportation and maritime industry.



**The organizers extend their sincere appreciation to the team at Gading Marine Industry, Lumut, Perak, as well as the management and staff of both participating schools for their exceptional cooperation and support. Their collective commitment played a vital role in ensuring the success of this meaningful educational outreach program. Together, CILTM Perak Section and UniKL MIMET are shaping future talents and strengthening the nation's logistics and transportation and maritime workforce through knowledge sharing and industry-academia collaboration.**



# CILTM in Action

## Melaka Section

### CILTM Melaka Section Inspires Future Professionals at Halal EduFest 2026

On 11 June 2026, CILTM Melaka Section proudly participated in Halal EduFest 2026, organised by Kolej Profesional MARA (KPM) Bandar Melaka at the institution's Dewan Besar. The event provided an excellent platform to engage with students and aspiring professionals while promoting career opportunities in the logistics, transport, and supply chain sectors.

Representing CILTM were ChLT Ts. Dr. Hjh. Zawiah Binti Abdul Majid FCILT, Deputy President of CILTM; ChLT Ts. Dr. Nor Fyadzillah Mohd Taha CMILT, Chairperson of WiLAT Malaysia; and En. Zulkarnian bin Ahmad CMILT, Secretary of CILTM Melaka Section. Throughout the programme, CILTM also operated an exhibition booth, coordinated by ChLT Carol Wong Fui Ling FCILT, Acting Assistant Secretary General, to showcase the Institute's professional qualifications, membership pathways, accreditation programmes, and career development opportunities.

The programme reaffirmed CILTM Melaka Section's commitment to nurturing future talent through education, industry engagement, and professional development, while strengthening awareness of the important role logistics and transport professionals play in supporting Malaysia's economic growth.



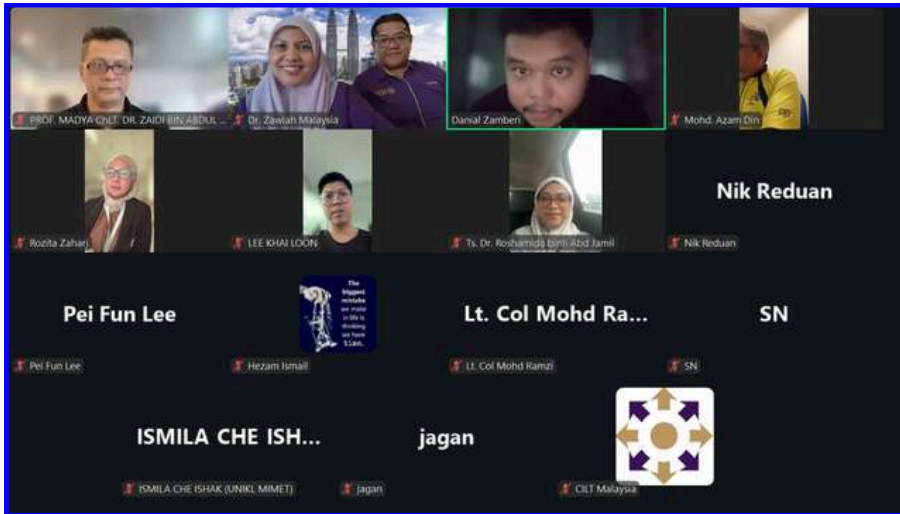
# CILTM in Action

## *Pahang Section*

### CILTM Pahang Section Elects New Leadership at Annual General Meeting 2026

The CILTM Pahang Section successfully held its Annual General Meeting (AGM) 2026 on 8 May 2026, bringing together members to review the Section's progress, discuss future initiatives, and strengthen its commitment to advancing the logistics, transport, and supply chain profession in the state.

A key highlight of the AGM was the appointment of ChLT Dr. Zaidi Bin Abd. Razak CMILT, Council Member of CILT Malaysia, as the Chairman of CILTM Pahang Section. His appointment reflects the confidence placed in his leadership and professional expertise to guide the Section in its next phase of growth and development.



Members also took the opportunity to reaffirm their commitment to enhancing professional excellence, fostering greater engagement among industry practitioners, and expanding collaborations with government agencies, academia, and industry stakeholders. Under the new leadership, the Section aims to strengthen professional development initiatives, encourage knowledge sharing, and contribute meaningfully to the advancement of the logistics and transport industry in Pahang.



CILTM extends its sincere congratulations to ChLT Dr. Zaidi Bin Abd. Razak CMILT and wishes him every success in leading CILTM Pahang Section towards continued excellence, stronger industry collaboration, and greater contributions to both the Institute and the logistics profession in Malaysia.

# CILTM in Action

## *Kedah Section*

### **CILTM Kedah & Perlis Section Engages Youth at Karnival Inovasi Kokurikulum MADANI Kebangsaan 2026**

From 6 to 8 June 2026, CILTM Kedah & Perlis Section participated in the Karnival Inovasi Kokurikulum MADANI Kebangsaan 2026 (KIK-MADANI 2026), held at Universiti Utara Malaysia (UUM), Sintok, Kedah. Prior to the event, the Section completed the exhibition booth setup on 5 June 2026, ensuring a welcoming and informative platform for visitors throughout the three-day programme.

The carnival brought together students, educators, government agencies, higher education institutions, and industry partners from across the country, providing an excellent opportunity for CILTM to promote the logistics, transport, and supply chain profession to the younger generation. Through its exhibition booth, the Section introduced visitors to CILTM's professional qualifications, membership pathways, career development opportunities, and the growing importance of logistics and transport in supporting Malaysia's economic development.

The CILTM exhibition booth was coordinated by Dr Mohammad Harith Bin Amlus FCILT – Vice Chairman of CILTM Kedah & Perlis Section and his dedicated team, whose commitment and professionalism contributed significantly to the success of the Institute's participation throughout the event. Their proactive engagement with visitors helped raise awareness of CILTM's role in developing competent logistics and transport professionals, while inspiring students to explore educational pathways and career opportunities in the logistics, transport, and supply chain industry.

The participation of CILTM Kedah & Perlis Section at KIK-MADANI 2026 reflects the Institute's continued commitment to supporting youth development, strengthening industry-academia engagement, and inspiring future professionals to pursue careers that will contribute to the advancement of Malaysia's logistics, transport, and supply chain sectors.



# International Relation

## Malaysia's Voice on the Global Logistics Stage

CILT Langfang Conference 2026 - Cross-Domain Collaboration and Value Co-Creation Conference for Supply Chain.

Venue: Capital Hall, Building 7, Lingkong International Trade & Logistics CBD

Prof. Ts. Dr. Muhammad Zaly Shah FCILT, President of CILT Malaysia, was honoured with an invitation to speak at the CILT Langfang Conference 2026 - Cross-Domain Collaboration and Value Co-Creation Conference for Supply Chain, held on 17 June 2026 in Langfang. The conference brought together distinguished policymakers, industry leaders, academics, and logistics professionals from around the world to discuss the future of global supply chains and transportation.

As one of the featured international speakers during the Keynote Speeches by Industry Experts and Entrepreneurs, Prof. Zaly delivered a presentation on "Cross-Border Logistics Development," sharing valuable insights on regional connectivity, trade facilitation, digital transformation, and the importance of collaborative logistics ecosystems in supporting sustainable economic growth.

His participation reflects CILT Malaysia's continued commitment to contributing thought leadership and strengthening international collaboration in logistics, transport, and supply chain management. The invitation also reinforces Malaysia's growing recognition as a key contributor to global discussions on cross-border logistics and integrated supply chain development.



**we inspire - we impact**



**WILAT**  
Malaysia

wilat.org



Women in Logistics  
and Transport

# From the desk of WiLAT Malaysia Chairperson

## Navigating the Shift: Staying Relevant in a Fast-Evolving Logistics and Transport Industry



Lt Cdr ChLT Ts. Dr. Nor Fyadzillah  
Mohd Taha RMN (R)  
Chairperson  
WiLAT Malaysia

Dear Members, Colleagues, and Friends,

The logistics and transport landscape is moving at a breathtaking pace. Driven by automation, green energy mandates, and shifting global supply chains, our industry is no longer just about moving goods from point A to point B—it is about orchestrating complex, tech-driven ecosystems.

For women in our sector, this evolution brings both incredible opportunities and unique challenges. Standing still is simply not an option. To thrive, we must actively steer our own professional trajectories.

Here is my perspective on how we, as women in logistics and transport, can ensure we remain not just relevant, but indispensable.

### 1. Embrace the Digital Wave

Technology is rewriting the rules of logistics. From AI-driven demand forecasting to blockchain in supply chain transparency, digital literacy is no longer an optional skill—it is a foundational requirement.

- Action: Do not shy away from technical advancements. Seek out certifications in data analytics, supply chain digital strategy, or emerging logistics technologies. Understand how data drives decisions in your specific role.

### 2. Cultivate Agility and Continuous Learning

The days of a single, static career path are gone. The most resilient professionals are those who possess a "growth mindset."

- Action: Make upskilling a habit, not a reaction to a crisis. Leverage the training programs, webinars, and workshops offered by WiLAT and CILT. The moment we stop learning is the moment we begin to fall behind.

### 3. Build and Leverage Strong Networks

Relationships are the true currency of career longevity. True relevance is built through visibility and collaboration.



# From the desk of WiLAT Malaysia Chairperson

## Navigating the Shift: Staying Relevant in a Fast-Evolving Logistics and Transport Industry

Action: Be active in professional communities. Attend industry forums, participate in WiLAT panels, and connect with peers globally. Don't just network to find your next job; network to exchange ideas, understand market trends, and find mentors who can challenge and champion you.

### 4. Champion Sustainability and ESG

Green logistics is no longer a corporate buzzword; it is a business imperative. As companies face strict decarbonization goals, expertise in sustainable supply chains is in exceptionally high demand.

- Action: Position yourself at the intersection of logistics and sustainability. Educate yourself on carbon reporting, circular economy principles, and sustainable sourcing. Leading these initiatives will make you a vital asset to any organization.

### 5. Step Up and Own Your Voice

Women bring unique perspectives to risk management, collaboration, and empathetic leadership—traits that are critical in times of supply chain disruption. However, competence must be matched by visibility.

- Action: Speak up in meetings, share your insights on professional platforms like LinkedIn, and raise your hand for high-stakes projects. Let your achievements be known.

### Moving Forward together

As Chairperson, my vision for WiLAT Malaysia is to be the anchor that steadies and propels you through these industry shifts. We are committed to providing the mentorship, resources, and platform you need to excel.

The future of logistics and transport belongs to the adaptable, the bold, and the visionary. Let us embrace this changing world together—not as passive observers, but as the leaders shaping its direction.

Stay curious, stay connected, and stay resilient.

Warmest regards,

Lt Cdr ChLT Ts. Dr. Nor Fyadzillah Mohd Taha RMN (Retired) CMILT  
Chairperson Women in Logistics and Transport (WiLAT) Malaysia



# WiLAT Malaysia Inspires Future Leaders at KPMBM Halal EduFest 2026

The Chartered Institute of Logistics and Transport Malaysia (CILTM), represented actively by Women in Logistics and Transport (WiLAT) Malaysia, participated in the prestigious Halal EduFest 2026 (Sesi 1 2026/2027). Organized by Kolej Profesional MARA (KPM) Bandar Melaka, the event served as a major platform to bridge industrial knowledge with academic learning, focusing heavily on students pursuing the Diploma Industri Halal (DHI).

## Event Overview

- Date: Thursday, 11 June 2026
- Time: 8:30 AM – 5:00 PM
- Venue: Dewan Besar (Main Hall), Kolej Profesional MARA Bandar Melaka
- Key Speaker: ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha CMILT (Chairperson of WiLAT Malaysia & Senior Lecturer at National Defence University of Malaysia - UPNM)

## Program Highlights: "Architects of the Halal Supply Chain"

WiLAT Malaysia's presentation took center stage during the afternoon segment from 2:30 PM to 3:00 PM under the banner: "Pocket Talk: Architects of the Halal Supply Chain – Demystifying Modern Logistics & Empowering Next-Generation Leaders." ChLT Ts. Dr. Nor Fyadzillah shared critical industrial insights, breaking down what it truly means to maintain a secure supply chain:

- **The Core Philosophy:** The presentation highlighted that "Halal is not just an ingredient. It is an unbroken chain." It separated the visible aspects (the final product) from the unseen heroic work of supply chain architects who protect the halal promise from factory to face.
- **Decoding Halal Toyyiban:** Students learned about stringent logistics protocols going Beyond the Plate, focusing on:
  - o Segregation: Zero cross-contamination by strictly isolating halal goods from non-halal elements across every container, truck, and warehouse rack.
  - o Ritual Cleansing (Samak): Ensuring absolute purity by putting transport vehicles that previously carried non-halal items through strict purification protocols before handling halal goods.
  - o Beyond Food: Applying these high-stakes logistics protocols critically to expanding frontiers like cosmetics, skincare, and pharmaceuticals.
- **The Modern Logistics Paradigm Shift:** ChLT Ts. Dr. Nor Fyadzillah debunked common misconceptions in the industry, explaining how the sector has shifted from muscle to mind:
  - o The Work: Shifted from mere physical "lifting boxes" to designing high-tech systems via data analytics, AI, and strategic auditing.
  - o The Vibe: Evolved from gritty, male-dominated environments to high-tech, precision-driven, equal-opportunity corporate suites.
  - o The Focus: Moving past simply "getting it there fast" to ensuring absolute ethical and structural integrity.



# WiLAT Malaysia Inspires Future Leaders at KPMBM Halal EduFest 2026

## Engaging the Audience: The "Myth vs. Fact" Interactive Challenge

To maximize student participation, the talk featured an exciting interactive challenge session:

- Myth: Modern logistics requires physical muscle over strategic thinking. False: The digital era relies heavily on AI, data, and complex strategy.
- Myth: Halal logistics trucks can only be driven by Muslims. False: Compliance relies entirely on strict hygiene standards, operating procedures (SOPs), and segregation protocols, not the driver's religion.
- Myth: Natural mineral water does not require halal logistics. False: Packaging, filtration, and transport must be certified free of contamination.
- Myth: A truck that once carried non-halal goods is permanently banned. False: It can be safely reused after undergoing rigorous "Samak" purification rituals.

## Strategic Trajectories for KPM Graduates

The presentation mapped out clear, rewarding career pathways for graduating students into a sector facing a massive global talent gap:

1. **The Logipreneur:** Becoming localized halal storage hub managers, transport fleet consultants, or specialized halal logistics advisory agents.
2. **The Corporate Strategist:** Rising through multinational FMCG powerhouses (such as Nestlé, Mydin, or DHL) as Halal Executives, Compliance Officers, or Supply Chain Analysts.

Students were introduced to WiLAT's 5 Core Pillars designed to accelerate their professional journeys: Empowerment (digital competencies), Leadership (amplifying female policy-making representation), Mentorship (guidance from industry veterans), Entrepreneurship (SME business support), and CSR (championing green logistics).

## Special Acknowledgements

We would like to extend our deepest gratitude and a special note of thanks to:

- Deputy President ChLT Ts. Dr. Hjh. Zawiah Abdul Majid FCILT for their immense support in organizing institutional collaborations.

Finally, a heartfelt thank you to KPM Bandar Melaka, Deputy Director of Academic Affairs Mr. Zainuddin bin Misran, and coordinators Puan Isalinda and Puan Natassa for making this empowering event possible. Today's students are truly leaving behind old stereotypes to become the rightful Architects of the Global Kitchen.

Ready or not, the time is now!



# WiLAT Malaysia Inspires Future Leaders at KPMBM Halal EduFest 2026

## CAPTURED MOMENTS



# Elevating Research, Connecting Industry: Maritime PSM I Symposium Triggers Professional Impact

KUALA LUMPUR, 24 June 2026 – Dewan Zulfaqar, UPNM became the bustling epicenter of academic excellence as it hosted the Logistics and Maritime Symposium Research Proposal 2026. This high-impact academic initiative was fully driven and organized by the second-year students of the Bachelor of Science in Maritime Logistics and Transport with Honours program.

Under the expert supervision of the Program Advisor, Lt Cdr ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha RMN (Retired) CMILT, the symposium was designed as a formal conference simulation (Defense Proposal). Operating as a strategic early intervention medium, the platform evaluated and strengthened the students' initial research drafts (Chapters 1 to 3). This critical exercise aims to mitigate the risk of major corrections before they transition into the data-collection phase of PSM II.

## Official Opening and Executive Highlights

The program officially commenced at 9:00 AM with the arrival of the distinguished VIPs: Dr. Mohammad Adib bin Khairuddin (Deputy Dean of the Faculty of Defence Science and Technology, UPNM) and Lt Cdr Ir. Ts. Mohd Najib bin Abdul Ghani Yolhamid RMN (Retired) CMILT (Head of the Department of Maritime Science and Technology).

Following the singing of the national anthem *Negaraku*, UPNM's *Capai Gemilang*, and an opening prayer recitation, Dr. Mohammad Adib bin Khairuddin delivered the official opening address.

The ceremony proceeded with the presentation of tokens of appreciation to the external evaluators and special guests representing prominent organizations, including:

- Tuan Muhammad Azri bin Mizra (Management of ZUS Coffee Malaysia),
- Representatives from The Chartered Institute of Logistics and Transport Malaysia (CILTM),
- Koppiku Sdn. Bhd.,
- Colour Vibration Therapy,
- Invited evaluators from the Akademi Laut Malaysia (ALAM).

## NextGen CILTM 'Talent Talk' and Parallel Evaluation Sessions

The symposium kicked off with an engaging Talent Talk with NextGen CILTM, featuring guest speaker Tuan Muhammad Azri bin Mizra. He shared invaluable industry insights during a dynamic forum discussion alongside student panelist Muhammad Syakirin Mountford, capably moderated by fellow student Royson Beliang.

Immediately following the forum, the core academic evaluation commenced through Parallel Presentation Sessions. Final-year Bachelor of Science (Honours) Maritime Logistics and Transport students were tested on their rhetoric skills and public speaking capabilities as they professionally defended their research frameworks across designated evaluation stations. The seamless execution of the event was a testament to the dedication of the Student Executive Committee, led by Program Director Iman Afiq bin Mohamad Sazali.

The event paused for a lunch and Zuhur prayer break before resuming for the highly anticipated closing and awards ceremony, concluding successfully at 4:00 PM.



# Elevating Research, Connecting Industry: Maritime PSM I Symposium Triggers Professional Impact

🏆 Logistics and Maritime Symposium 2026: Roll of Honor

Congratulations to the outstanding researchers and presenters who claimed the top spots at this year's symposium:

## Main Awards

- 🏆 Overall Best Presenter: Muhammad Syakirin Mountford (2240401)
  - Supervisor: Lt Cdr ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha RMN (Retired) CMILT
- 🥇 Gold Award: Muhammad Syakirin Mountford (2240408)
  - Supervisor: Lt Cdr ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha RMN (Retired) CMILT
- 🥈 Silver Award: Adi Bin Zulkhairi (2240396)
  - Supervisor: Prof. Dato' Ts. Dr. Ahmad Mujahid bin Ahmad Zaidi
- 🥉 Bronze Award: Navy Officer Cadet (PKdt) Syarafana Ellisa Binti Muhammad Sabirin RMN (2240424)
  - Supervisor: Cdr Dr. Hani Kalsom binti Hashim RMN

## Best Presenter by Group (Best Pitching)

- Group A: Adi Bin Zulkhairi (2240396) | Supervisor: Prof. Dato' Ts. Dr. Ahmad Mujahid bin Ahmad Zaidi
- Group B: Muhammad Syakirin Mountford (2240408) | Supervisor: Lt Cdr ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha RMN (Retired) CMILT
- Group C: PKdt Syarafana Ellisa Binti Muhammad Sabirin RMN (2240424) | Supervisor: Cdr Dr. Hani Kalsom binti Hashim RMN
- Group D: Royson Beliang Anak Niclas Mawar (2240412) | Supervisor: Lt Cdr ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha RMN (Retired) CMILT
- Group E: Muhammad Daniel Bin Suhaimi (2240405) | Supervisor: Cdr Dr. Hani Kalsom binti Hashim RMN
- Group F: Muhammad Hasamudin Bin Mazlan (2240406) | Supervisor: Cdr Dr. Hani Kalsom binti Hashim RMN
- Group G: Muhammad Khairi Bin Sabri (2240420) | Supervisor: Mr. Hj. Zulhilmi bin Muhammad Nasir

## Research Topic Excellence

- 🌟 Best Research Title: Husna Hadirah Binti Mohd Helmy (2240417)
- Supervisor: Lt Cdr ChLT Ts. Dr. Nor Fyadzillah binti Mohd Taha RMN (Retired) CMILT

## Words of Appreciation & Acknowledgments

- The organizing committee extends its deepest gratitude to Yang Berbahagia Lt Cdr Assoc. Prof. Ts. Dr. Mohd Norsyarizad Bin Razali RMN (Retired), Dean of FSTP, for his official approval, as well as the faculty management team for their steadfast support. The faculty's financial investment reflects a commitment to elevating the academic profile, quality, and marketability of UPNM's maritime logistics graduates.
- Thank you to all participants, judges, and committee members for setting a brilliant quality benchmark for their upcoming theses!

## Stronger Together!



# Elevating Research, Connecting Industry: Maritime PSM I Symposium Triggers Professional Impact

## *A Journey Through the Lens*



# NextGen & WiLAT Bonding Activity – Connecting and Growing Together



The Chartered Institute of Logistics and Transport Malaysia (CILTM), alongside NextGen Malaysia and Women in Logistics and Transport (WiLAT) Malaysia, successfully organized the highly anticipated NextGen x WiLAT Bonding Activity. Embracing the vibrant theme “Connect. Collaborate. Grow Together,” the event brought together young professionals, active CILTM members, and Friends of WiLAT for an energetic morning dedicated to relationship-building and community empowerment.

Originally envisioned during the planning phases to strengthen the CILTM community network, the event came to life beautifully, fostering a supportive environment where participants could exchange ideas, break down professional silos, and build lasting connections.

## Event Overview

- Date: Saturday, 20 June 2026
- Time: 7:00 AM - 1:00 PM
- Venue: Shah Alam Lake Garden (West), Selangor
- Collaborators: NextGen CILT Malaysia, WiLAT Malaysia, and CILTM Members

## Highlights of the Day

The day kicked off early at 7:00 AM as participants gathered at the scenic Shah Alam Lake Garden, receiving custom wristbands and a light breakfast to power up for the day. Following brief welcome remarks from the organizing committee, the program moved swiftly into a series of interactive and engaging milestones:

- Morning Energizer & Zumba Session: A lively, high-energy Zumba session got everyone moving, laughing, and breaking the ice right from the start.
- Guided Mingle & Ice-Breaking: Participants stepped out of their comfort zones through structured networking games designed to introduce emerging talent to established logistics and transport professionals.
- Team-Bonding Challenges: Group-based challenges pushed teams to utilize communication, leadership, and problem-solving skills, perfectly embodying the spirit of collaborative growth.
- Reflection & Community Sharing: A meaningful open circle where participants shared key takeaways, personal experiences, and career insights, bridging the gap between mentorship and peer learning.

**Photography & Closing:** The event concluded at 1:00 PM with the distribution of goodie bags and a massive group photo capturing the smiles of a stronger, more connected community.



# NextGen & WiLAT Bonding Activity – Connecting and Growing Together

## Cultivating Lasting Industry Impacts

Beyond the fun and games, this collaborative initiative achieved several key strategic goals for the institute and the wider industry:

### 1. Fostering the Future Talent Pipeline

By directly involving the NextGen community, the event provided young professionals with direct access to mentorship, knowledge-sharing, and industry best practices from active CILTM and WiLAT members.

### 2. Strengthening Professional Networks

Bringing together members from diverse sections allowed logistics and transport professionals to reinforce cross-functional collaboration, ensuring a more unified and supportive industry network moving forward.

### 3. Promoting Diversity and Inclusivity

The joint effort between NextGen and WiLAT Malaysia highlighted CILTM's commitment to driving engagement across all demographics, empowering women and young leaders to take active roles in shaping the future of logistics.



## Special Acknowledgement

We would like to extend our deepest gratitude and a special note of thanks to:

- The Honourable Patron of WiLAT Malaysia, Dato' ChLT Ts Abd Radzak Abd Malek Hon. FCILT, for his continuous guidance, visionary leadership, and unwavering support.
- The Vice President of CILTM, ChLT Hj Baharudin Bin Hj Kamarudin FCILT, for his outstanding dedication and commitment to driving collaborative community initiatives to success.

## A Heartfelt Thank You!

A massive thank you also goes out to the organizing committee—including Project Leader Nur Fathihah Binti Mohamad Sholahudin, Vivek A/L Appalanaidu MILT, and ChLT Ts. Dr. Nor Fyadzillah Mohd Taha CMILT—for their meticulous planning and execution.

Most importantly, thank you to all the participants who brought their incredible energy, open minds, and collaborative spirits. Together, we have proven that the CILTM community is truly Stronger Together!

Missed out on this round? Keep an eye on our official channels for upcoming NextGen and WiLAT initiatives!

# NextGen *Malaysia*

TO PROVIDE A FORUM WHERE STUDENTS AND NEXT GENERATION PROFESSIONALS CAN EXPAND THEIR SECTOR KNOWLEDGE, START BUILDING THEIR PROFESSIONAL NETWORKS, LEARN AND PRACTISE PRESENTATIONAL, COLLABORATIVE, STRATEGIC AND LEADERSHIP SKILLS, AND MOVE ON TO BECOME SUCCESSFUL PROFESSIONALS AND HIGHLY EFFECTIVE PARTICIPANTS IN CILT BRANCHES, TERRITORIES AND INTERNATIONAL LEADERSHIP.



**NOEL TAN DING HONG**  
**EDUCATION & LEARNING**  
**PROGRAMMES**

Noel Tan Ding Hong is currently pursuing a Bachelor of Science (Hons) in Logistics and International Shipping at Universiti Tunku Abdul Rahman, a programme accredited by the Chartered Institute of Logistics and Transport Malaysia (CILT(M)). Throughout his studies, he has demonstrated a strong commitment to leadership, student development, and the advancement of logistics education. His active involvement in both academic and extracurricular activities reflects his passion for creating meaningful learning opportunities and contributing to the growth of the student community.

As the Vice Chairperson of the UTAR Logistics and International Shipping Society, Noel plays an important role in connecting students with industry and academic opportunities. He has organized industry site visits, company tours, and experiential learning programmes that allow students to gain practical insights into logistics and supply chain operations. In addition, he promotes continuous learning through cross-border academic collaborations with Prince of Songkla University and the coordination of international webinars, enabling students to broaden their global perspectives, engage with international peers, and stay updated on emerging industry trends.

Beyond his faculty involvement, Noel serves as the Chairperson of the Student Representative Council (SRC) of UTAR Kampar, where he works closely with university management to enhance the campus environment and overall student experience. He actively represents student interests, facilitates communication between students and university stakeholders, and contributes to initiatives that improve academic and campus life. Through his leadership, he strives to strengthen the SRC's professionalism, effectiveness, and impact while fostering a more inclusive, supportive, and student-centered university community.

# NextGen *Malaysia*

## POST-EVENT NEXT GENERATION CILTM & WILAT MALAYSIA BONDING SESSION STRENGTHENS CONNECTIONS AND COLLABORATION

The Next Generation CILTM and Women in Logistics and Transport (WiLAT) Malaysia successfully organized a bonding session aimed at strengthening relationships, fostering collaboration, and enhancing engagement among members of the Chartered Institute of Logistics and Transport Malaysia (CILTM). The programme brought together students, young professionals, and industry practitioners in a relaxed and interactive environment, providing participants with valuable opportunities to connect, network, and build meaningful relationships. The session commenced with an energetic Zumba activity, followed by a light breakfast that encouraged informal conversations and interactions among attendees.

The event continued with a series of fun and engaging team-building games designed to promote teamwork, communication, and camaraderie among participants. Through these activities, members were able to get to know one another better, strengthen existing friendships, and establish new connections across different backgrounds and experiences. The session also provided a platform for participants to interact with committee members and leaders within CILTM, fostering a greater sense of belonging and encouraging active involvement in future initiatives. The positive atmosphere throughout the programme reflected the shared commitment of both Next Generation CILTM and WiLAT Malaysia towards building a supportive and connected professional community.

The success of the bonding session would not have been possible without the presence and support of distinguished CILTM leaders. Special appreciation is extended to Dato ChLT Ts. (Dr.) Abd Radzak Malek, Honorary FCILT – Patron of WiLAT CILTM and Past Chairperson of CILT International; ChLT Hj Baharudin Bin Hj Kamarudin, FCILT – Vice President of CILTM and Chairman of CILTM Kuala Lumpur Section; Vivek Appalanaidu MILT – Chairperson of Next Generation CILTM; and ChLT Ts Dr. Nor Fyadzillah Binti Mohd Taha CMILT – Chairperson of WiLAT Malaysia. Their encouragement and support contributed significantly to the success of the event. The bonding session served as a meaningful platform for strengthening relationships and promoting collaboration, and both committees look forward to organizing more impactful programmes in the future.



# NextGen *Malaysia*

The Chartered Institute of Logistics and Transport

**NEXT GEN CILT MALAYSIA**  
**WE ARE LOOKING FOR YOU**

**WEBINAR SPEAKERS**

- TO EXPLORE EMERGING TRENDS AND INNOVATIONS IN LOGISTICS AND TRANSPORTATION.
- TO CREATE A PLATFORM FOR DIALOGUE BETWEEN INDUSTRY EXPERTS, ACADEMIA, AND YOUTH.

REGISTER YOUR INTEREST HERE

Join Us

QR code for registration

The graphic features a night cityscape with a truck and train, and the Malaysian flag.



Don't hesitate to be part of this program.  
You can click the link below to show your interest !

<https://forms.gle/UVq4nR9fiDrZaYTS9>

Stay connected and never miss any updates, activities, or opportunities by following us here:

Instagram:

[https://www.instagram.com/nextgen\\_cilt?igsh=M XU0eWFobGE5aGxvaA==](https://www.instagram.com/nextgen_cilt?igsh=M XU0eWFobGE5aGxvaA==)

LinkedIn Group:

<https://www.linkedin.com/groups/14777596/>

Your support matters! Please follow, like, and share with your network so we can grow together as the Next Generation of logistics and transport leaders.

#CILTNextGen #CILTMalaysia

#LogisticsLeadership #TransportInnovation

# Professional REFLECTION

## LINKING BORNEO TO EAST ASIA: WHY SABAH MUST DEVELOP AN EASTERN ECONOMIC CORRIDOR NOW

By Datuk Ts Dr Hj Ramli Amir FCILT  
CILTM Past President

Sabah should establish an Eastern Economic Corridor (EEC) anchored on its east coast (Sandakan–Lahad Datu–Tawau–Kalabakan) as a spatial, cross-border growth zone that plugs directly into BIMP-EAGA and wider East Asia value chains. This would complement, not duplicate, the existing Sabah Development Corridor (SDC) by specifically opening the eastern frontier toward Kalimantan, Sulawesi, Mindanao, Papua New Guinea, Northern Australia and key Northeast Asian markets.

### Strategic context: Sabah in BIMP-EAGA and East Asia

Sabah already sits at the heart of BIMP-EAGA, a subregional initiative created to accelerate development in remote and lagging regions of Brunei, Indonesia, Malaysia, and the Philippines. The BIMP-EAGA area covers Sabah, Sarawak, Labuan, Kalimantan, Sulawesi, Maluku, Papua, Mindanao, and Palawan, linking more than 70 million people across maritime Southeast Asia. Under its new strategy, BIMP-EAGA is shifting from transport-only corridors to broader spatial economic corridors that integrate infrastructure, production centers, and value chains. One of these, the East Borneo Economic Corridor (EBEC), explicitly includes Sabah alongside Kalimantan and parts of Southern Philippines as a future logistics, clean energy, and halal trade hub.

In parallel, East Asia's regional integration continues to deepen through complex production networks and supply chain fragmentation, with East Asia leading in intra-regional trade and investment flows. Positioning Sabah's east coast as a dedicated Eastern Economic Corridor would connect local industries to these East Asian networks, leveraging proximity to shipping routes and Indonesia's new capital in Kalimantan. Existing Malaysian economic corridors such as the East Coast Economic Region (ECER) on Peninsular Malaysia demonstrate how corridor-based planning can drive balanced regional growth and attract private investment. Sabah can adapt these lessons to its own eastern seaboard, focusing on cross-border rather than purely domestic integration.

### Why an Eastern Economic Corridor for Sabah?

The Sabah Development Corridor (SDC) launched in 2008 to diversify the state's economy, improve infrastructure, and attract investment, with SEDIA as the implementing authority. However, SDC's agenda and investments have been more concentrated around urban and western/central zones, while the east coast and land borders remain comparatively under-leveraged in terms of high-value, export-oriented clusters. At the same time, ADB and BIMP-EAGA are reconfiguring subregional corridors, including a planned East Economic Corridor (EC4), to better reach marginalized areas and spread the gains of integration. Sabah's eastern frontier is precisely the type of area these new spatial corridors are designed to activate, given its resource base, border locations, and existing but under-utilized ports.

The state government is already investing in key nodes such as CIQS complexes at Serudong-Kalabakan and Bantul-Pagalungan, as well as CIQS facilities at Lahad Datu Port to facilitate trade and mobility with Southern Philippines and Kalimantan. These projects signal a policy intention to open the eastern frontier and can serve as anchor infrastructure for a formal Eastern Economic Corridor framework. Meanwhile, Sabah's overall strategic plan emphasizes its role as a logistics and cold-chain hub for a potential market of nearly 80 million people linked to Indonesia's new capital and BIMP-EAGA hinterlands. An EEC would consolidate these scattered initiatives into a coherent, branded, and investable region with clear sectoral focus and governance.

### Key development pillars for the Eastern frontier

An Eastern Economic Corridor for Sabah should rest on several mutually reinforcing pillars aligned with BIMP-EAGA's strategic focus on connectivity, agribusiness, tourism, environment, and socio-cultural cooperation.

# Professional REFLECTION

## LINKING BORNEO TO EAST ASIA: WHY SABAH MUST DEVELOP AN EASTERN ECONOMIC CORRIDOR NOW

By Datuk Ts Dr Hj Ramli Amir FCILT  
CILTM Past President

### **Connectivity and logistics:**

Upgrade and integrate east coast ports (Sandakan, Lahad Datu, Tawau) as a subregional logistics and cold-chain hub serving EBEC and broader BIMP-EAGA.

Operationalize and expand CIQS facilities at Serudong-Kalabakan, Bantul-Pagalungan, and Lahad Datu to enable seamless land–sea trade corridors with Kalimantan and Southern Philippines.

Prioritize multimodal connections (road, air, sea) to link interior production zones to gateway ports, following corridor best practices seen in Thailand’s Eastern Economic Corridor and Malaysia’s ECER.

### **Cross-border agribusiness and halal industries:**

Leverage BIMP-EAGA’s emphasis on agribusiness to build integrated cross-border value chains in palm oil, cocoa, fisheries, seaweed, and high-value agro-products.

Use EBEC’s identified potential for halal-certified goods to develop an east-coast halal industrial belt tied into markets in Indonesia, the Philippines, Brunei, and onward to East Asia.

Position Lahad Datu–Tawau as a regional hub for cold-chain logistics and food security for the 79.8 million-strong regional market highlighted in SDC planning.

### **Energy and green growth:**

Build on proposals such as an East Coast Energy Economic Corridor centered on Sandakan, Lahad Datu, and Tawau to attract clean energy investments.

Align with BIMP-EAGA’s environment pillar by promoting renewable energy, low-carbon industrial zones, and sustainable land use along the corridor.

Explore cross-border power exchanges or green hydrogen/ammonia supply chains for East Asia markets through EBEC’s clean energy focus.

### **Tourism and socio-cultural linkages:**

Use BIMP-EAGA initiatives like Sister Tourism Villages and cruise tourism to knit together coastal and island destinations between Sabah, Southern Philippines, and Kalimantan.

Combine eco-tourism, community-based tourism, and heritage routes to ensure the corridor’s growth is inclusive and culturally grounded.

Capitalize on recent Sabah–regional airline partnerships aimed at improving air connectivity with Brunei and BIMP-EAGA markets to feed traffic to eastern destinations.

### **Governance, institutions, and policy alignment**

Malaysia already uses corridor-based authorities such as ECERDC and SEDIA to coordinate multi-sector development programs at regional scale. An Eastern Economic Corridor in Sabah could be structured as a sub-region under SDC, with a specific mandate to plan, promote, and monitor the east coast and border districts within the BIMP-EAGA/EBEC framework. The Asian Development Bank is currently undertaking a study on BIMP-EAGA economic corridors to assess existing performance and recommend strategies for optimizing growth and sectoral focus. Sabah should proactively align its EEC concept and projects with the outcomes of this ADB study to secure technical and financial support.

# Professional REFLECTION

## LINKING BORNEO TO EAST ASIA: WHY SABAH MUST DEVELOP AN EASTERN ECONOMIC CORRIDOR NOW

By Datuk Ts Dr Hj Ramli Amir FCILT  
CILTM Past President

At policy level, the corridor concept can strengthen Sabah's case in federal planning documents and national corridor strategies by showing how east coast investments contribute to national goals of balanced development and ASEAN integration. It can also provide a structured platform for cross-border MOUs on trade facilitation, security cooperation, and tourism with Mindanao, North Kalimantan, and Brunei under BIMP-EAGA. Clear institutional arrangements, including a dedicated corridor committee and public-private task forces, will be crucial to mobilize private sector participation, which BIMP-EAGA regards as its primary engine of growth.

### Concluding case for opening the Eastern frontier

An Eastern Economic Corridor would transform Sabah's east coast from a relatively peripheral zone into a front-line interface with the wider BIMP-EAGA and East Asian economy. By clustering infrastructure, industry, and policy interventions along key nodes such as Sandakan, Lahad Datu, Tawau, and Kalabakan, Sabah can better capture trade, investment, and tourism flows that currently bypass its eastern seaboard. The corridor model allows Sabah to leverage ongoing regional processes—the reconfiguration of BIMP-EAGA corridors, Indonesia's capital relocation, and East Asia's deepening production networks—rather than pursuing isolated, project-by-project strategies. For Malaysia as a whole, an energized Eastern frontier in Sabah would strengthen national connectivity to Borneo, narrow intra-state disparities, and reinforce the country's role as a bridge between ASEAN's maritime and continental subregions.



**Datuk Ts Dr Hj Ramli Amir FCILT**  
**CILTM Past President/Former CILT**  
**International Vice President for Southeast**  
**Asia Region**

# Professional REFLECTION

## A TRIBUTE TO MY ALMA MATER

By: DATO' CAPTAIN HJ. ABDUL RAHIM  
BIN ABD. AZIZ FCILT

### My Years with Malacca High School

I was born and raised in the small village of Kampung Air Barok, Jasin. My late father, a teacher himself, recognised the importance of an English education and enrolled me at Jasin English School (JES), where I studied from Standard 1 (1961) to Standard 4 (1964). Following his transfer to Gajah Berang Secondary English School, our family moved from Jasin to Malacca town, and I continued my primary education at Bandar Hilir English School (BHES) from Standard 5 (1965) to Standard 6 (1966).

In 1967, I began my secondary education at Malacca High School (MHS), where I remained until completing Upper Sixth Form in 1973. Those seven years were among the most formative and memorable of my life.

Throughout my time at MHS, I was fortunate to be placed in the top classes—from Form 1A through Form 3A, then Science 1 in Forms 4 and 5, and finally the Biology stream in Upper Sixth. The school provided an excellent academic foundation while shaping my character and outlook on life.

MHS was a truly multiracial school where students of different races and religions learned, played, and grew up together in harmony. We never saw our differences as barriers. We studied together, shared meals, visited one another's homes, and forged friendships that have endured for decades. The values of mutual respect, tolerance, and understanding that I learned at MHS have remained with me throughout my life.



# Professional REFLECTION

## A TRIBUTE TO MY ALMA MATER

By: DATO' CAPTAIN HJ. ABDUL RAHIM  
BIN ABD. AZIZ FCILT

One of my proudest memories came in Form 4 (1970), when See Tiat, Michael Leong, Fung Wang, and I were appointed school prefects. It was a historic occasion, as we were the first Form Four students to be entrusted with this responsibility.

Two years later, during our Sixth Form (1972–1973), we continued to serve the school leadership. I had the privilege of being appointed Head Boy, with See Tiat as Deputy Head Boy, Fung Wang as Secretary, and Michael Leong as Treasurer. Together with our fellow prefects, we worked diligently to uphold the school's high standards of discipline and leadership, leaving behind a legacy of service and commitment.

After completing our studies, we each embarked on our own paths, pursuing higher education and careers both in Malaysia and abroad. Yet, despite the passing years, the friendships we built at MHS have remained remarkably strong.



I owe a great deal to Malacca High School. Beyond providing an excellent education, the school nurtured us into responsible, capable, and compassionate individuals. Much of what we have achieved today can be traced back to the values, discipline, and opportunities that MHS instilled in us. Its motto, *Meliora Hic Sequamur*—"Here We Strive for Better Things"—continues to inspire us even today.

# Professional REFLECTION

## A TRIBUTE TO MY ALMA MATER

By: DATO' CAPTAIN HJ. ABDUL RAHIM  
BIN ABD. AZIZ FCILT

Our enduring bond has been further strengthened through MAHSOPA, whose many social gatherings have enabled classmates to reconnect regularly. Even those residing overseas make every effort to return and reunite with old friends whenever possible.

As MHS was one of the few schools in Malacca offering Sixth Form education at the time, students from neighbouring convents and other girls' schools joined us for their pre-university studies. Their presence added vibrancy to campus life, and naturally, many lifelong friendships—and even romances—began during those years. Several of these blossomed into happy and enduring marriages.

Looking back, I remain deeply grateful to Malacca High School for everything it has given me. It was more than a school; it was the foundation upon which my life was built.

*Thank you, MHS, for helping shape the person I am today.*



Dato' Captain Hj. Abdul Rahim bin Abd. Aziz FCILT is a highly respected maritime professional with over 40 years of experience in shipping, port management, and maritime consultancy. He has held senior leadership positions with MISC, Port Klang Authority, Penang Port Commission, the Ministry of Transport, and Pengerang Marine Operations. Currently, he serves as Director of Projects and Senior Marine Consultant at Kasi Maritime. A Fellow of the Chartered Institute of Logistics and Transport (FCILT), he holds an MBA from Ohio University and has received several national honours in recognition of his outstanding contributions to Malaysia's maritime industry.



Dato' Captain Hj. Abdul Rahim bin  
Abd. Aziz FCILT - F 0130

# Professional REFLECTION

## A Tribute to My Mother

WRITTEN BY DR. POLA SINGH CMILT  
FORMER CILTM SECRETARY GENERAL



Ram Kaur (left) with her children (top left, early days) and bottom in latter days. In bottom photo, Tara siblings, from left: Inderjit, Heera, Harban, Iswander, Kulwant, Piaro Didi, Jaib, the late Ajaib Kaur, Pola and Sarjit – Photo: Asia Samachar Graphic

*Life is often measured by the milestones we reach, the titles we earn, and the comfort we secure. But for our late mother, Ram Kaur—born Chan Yoke Lin—life was measured entirely in the survival, education and ultimate triumph of her ten children. She was truly a mother in a million. Her life was an extraordinary testament to strength, resilience, and an unwavering, fierce love that knew no bounds.*

Yet, as we look back on the beautiful legacy she left behind, our hearts are heavy with a profound, collective sorrow. The greatest tragedy of Maji's life is that she walked through an unending desert of hardship, pouring out every ounce of her youth, health, and spirit so that her children could thrive. But when the rain finally came, and it was time for her to sit in the shade and taste the sweet fruits of her gruelling labour, she was taken from us.

I write this tribute not just to honour her memory, but as a solemn reminder to all Malaysians: never take your parents for granted. Treasure them, listen to them, and love them while they are here

### A Childhood Interrupted, A Life of Non-Stop Toil

Maji's journey began in the grip of abject poverty. Born tiny and fragile, she was forced to leave school after only Standard Three. Destiny swept her into adulthood before she could even experience youth; she was married at the tender age of 13 to our father, a Panjabi cowherd. By 14, she was a mother. Within a decade, she was managing a bustling, impoverished household of ten children, born just a year or two apart.

Entering a mixed-race marriage in an era of strict social boundaries brought immense cultural shocks and societal non-acceptance. Yet, with a quiet, monumental dignity, she did not just adapt—she excelled. This young Chinese girl entirely embraced her husband's Sikh and Punjabi roots. She mastered the traditions so profoundly that when our elder sisters, the late Ajaib Kaur and Piaro Didi, got married, Maji strictly adhered to the intricate, old-style Sikh wedding rituals. She stunned and deeply impressed the Malacca Punjabi community, proving that a mother's devotion can bridge any cultural divide.

# Professional REFLECTION

## A Tribute to My Mother

WRITTEN BY DR. POLA SINGH CMILT  
FORMER CILTM SECRETARY GENERAL



My parents in front of their cowshed (at Kampung Air Leleh, Melaka) holding my two elder sisters, Ajaib Kaur and Harcharan Kaur (we lived next door to the shed – can you imagine the daily stench and flies) – Photo: Pola Singh

But behind the cultural grace was a daily battle for survival. Maji's life was an unrelenting, 16-hour marathon. Waking up at the crack of dawn at 5:00 AM, she juggled an impossible workload until 9:00 PM. She didn't have sophisticated business acumen; she tried her hand at selling nasi lemak and kuih to supplement our meagre income, but her generous heart often got the better of her. She would charge a princely sum of 30 sen, but out of sheer kindness, she piled the plates so high that profit was impossible.

To make ends meet, she would walk 20 minutes under the blistering afternoon Malacca sun to clean a factory office for a mere RM35 a month—unprotected by benefits, fuelled only by a mother's sheer willpower.

### The Silent Suffering of a Mother's Love

We lived hand-to-mouth, but because of Maji, we never once went to bed hungry. There was always food on the table—even if it was just plain rice, salted fish gravy, and a few vegetables.

It breaks our hearts today to remember how she ate. Maji would feed on the scraps left on our plates. As innocent, naive children, we genuinely believed she preferred it that way. When we had fried ikan kembung, the final piece was always eagerly snatched up by one of us, because we thought our mother truly loved sucking on the bare chicken and fish bones, leaving the flesh for us. Only as adults did the painful truth dawn on us: she was starving herself so her ten children could eat.

She bore this suffering without a whisper of self-pity or an angry word toward our endless demands. We remember the time one of us timidly begged her for money to buy a Scouts uniform, feeling the sting of being the only boy in the troop without one. At first, with a breaking heart, she softly explained there was no money to spare. But seeing tears well up in her child's eyes was a pain she could not bear. For the next fortnight, she scrimped, saved, and cut back on her own basic needs until she proudly led her son to the tailor. To a young boy, it felt like winning the lottery; to Maji, it was just another piece of her soul sacrificed for her children's happiness.

# Professional REFLECTION

## A Tribute to My Mother

WRITTEN BY DR. POLA SINGH CMILT  
FORMER CILTM SECRETARY GENERAL

Maji never took the easy way out. She never pulled us out of school to put us to work, nor did she ever think of giving any of us up for adoption, despite the crushing weight of poverty. She knew, with absolute certainty, that education was our only passport out of poverty.

### Our Mother's Only Escape

Maji's entire world was her family, and her only escape was the occasional Hindi or Tamil movie at the Lido or Capitol cinema once a month. Her absolute favourite was the classic 'Mother India'. Watching it with the whole family, she drew profound inspiration on how to be a good mother, seeing her own struggles mirrored on the silver screen. Even though the ticket prices dented her tightly managed pockets, the sheer joy it brought her—and the way we, her children, would behave beautifully just to please her before movie night—made it priceless.

### Breaking Barriers and a Lasting Legacy

Maji's immense sacrifices eventually bore historic fruits. The entire Malacca Punjabi community, which had once looked at her mixed-race marriage with scepticism, began to look up to her with boundless respect.

In 1971, her eldest son, Jaib Singh, became the first person in Kampung Air Leleh to graduate from the University of Malaya, earning a state scholarship for his stellar Higher School Certificate results. He broke the glass ceiling, paving the way for me to follow him to university soon after. Together, both of us shattered the cycle of generational poverty, proving to every kampung child that university was an achievable dream.

This historic milestone belonged entirely to Maji. It was her victory. Her long days, her burned and tired hands, her walks under the hot sun, and her empty stomach had built the university towers her sons stood upon.



I married my sweetheart (college and varsity mate – Karina Kaur) in 1977 at the Melaka Gurdwara Sahib – Photo: Pola Singh

# Professional REFLECTION

## A Tribute to My Mother

WRITTEN BY DR. POLA SINGH CMILT  
FORMER CILTM SECRETARY GENERAL

### A Debt of Gratitude We Can Never Repay

Today, as the ten siblings—the late Ajaib Kaur, Piaro Didi, Jaib, Pola, Heera, Harban, Iswander, Kulwant, Inderjit, and Sarjit Kaur—reflect on the comfortable lives and blessings we enjoy, we know exactly who to thank. We feel Maji's warm presence every single day.

Yet, a poignant, everlasting regret lingers in our hearts. We never truly got to tell her, with the maturity of adulthood, just how much she meant to us. We never got to give her the luxury, the rest, and the pampering she so richly deserved after a lifetime of non-stop toil. She left this world just as the seeds she planted were blossoming into a beautiful garden.

I write this tribute not just to honour her memory, but as a solemn reminder to all Malaysians: never take your parents for granted. Treasure them, listen to them, and love them while they are here.

Our Maji, Ram Kaur, was a woman of extraordinary substance, an anchor in our storms, and a beacon of pure love. Your struggles are over now, Maji, but your legacy is etched forever in the hearts of your ten children and the generations that follow. We love you, we miss you, and we will carry your spirit with us until we meet again.



Tara siblings, from left: Inderjit, Heera, Harban, Iswander, Kulwant, Piaro Didi, Jaib, the late Ajaib Kaur, Pola and Sarjit – Photo: Asia Samachar / Pola Singh

**Dr Pola Singh, who retired as Maritime Institute of Malaysia director-general in 2011, is also the author of 'Uphill – The Journey of a Sikh-Chinese Kampung Boy'**



# *Professional* REFLECTION



## **The “Green Corridor”: Why Biodiversity Matters for Malaysian Logistics**

**By Khairuddeen Bin Shamshuddin CMILT  
Member of CILTM KL Section**

# Professional REFLECTION

When we talk about ESG (Environmental, Social, and Governance) in logistics, we usually only think about carbon footprints and fuel use. But modern supply chain leaders must look beyond vehicle emissions and focus on another major issue: protecting nature and wildlife.

In Malaysia, transport networks and nature are deeply linked. Every highway, railway, and logistics hub we build cuts through forests, splitting wildlife habitats apart. Data from the Asian Transport Observatory shows that out of Malaysia's 59 Key Biodiversity Areas, 44 are already cut through by roads [1]. When we disrupt these spaces, we damage the natural systems that prevent soil erosion and floods—the very things that keep our supply chains running smoothly.

## The Logistics of Nature

The worlds of logistics and wildlife conservation actually share a lot in common. As logistics professionals, we use data, asset tracking, and route optimization to manage our fleets. In the deep forests of Malaysia, conservationists use a very similar approach.

To protect endangered species like the Malayan tiger, field teams rely on data-driven tracking. Following the National Tiger Conservation Action Plan, they deploy networks of remote camera traps, manage large mapping grids, and plan strict patrol routes [2]. Just like a well-run supply chain, saving a habitat requires tracking technology, smart resource allocation, and team coordination.

## From Footprint to Blueprint

Logistics leaders have a unique opportunity to help protect nature. Factoring biodiversity into your corporate strategy does more than satisfy clients—it builds strong brand trust. This shift is fast becoming a requirement. Capital Markets Malaysia's Simplified ESG Disclosure Guide specifically highlights transport and logistics as key sectors that need to track their impact on local ecosystems [3].

Furthermore, guidelines by the Ministry of Works and WWF-Malaysia show that designing logistics infrastructure with wildlife crossings—like eco-bridges and tunnels—prevents costly environmental damage [4]. By supporting these "green corridors," the Malaysian transport sector can prove that moving goods can go hand-in-hand with protecting our forests.

## References

- [1] Asian Transport Observatory: Malaysia Green Roads Profile. (Data on road networks cutting through 44 of Malaysia's 59 Key Biodiversity Areas).
- [2] Department of Wildlife and National Parks (PERHILITAN): The National Tiger Conservation Action Plan. (Framework for using camera traps and patrol grids to track wildlife).
- [3] Capital Markets Malaysia: Simplified ESG Disclosure Guide for Transport and Logistics. (Guidelines for logistics companies to track ecosystem impacts).
- [4] Ministry of Works & WWF-Malaysia: Green Roads and Highways Training Manual. (Methods for planning wildlife crossings in infrastructure projects).

**Khairuddeen Bin  
Shamshuddin CMILT**  
Member of CILTM KL Section



# Professional REFLECTION

## LOGISTICS SUPPORT IN CIVIL -MILITARY COOPERATION DURING NATURAL DISASTERS IN MALAYSIA: LESSONS, CHALLENGES, AND FUTURE DIRECTIONS

By Major Ts. Prabhakaran Rajagopal CMLT

### Abstract

Natural disasters and national crises have become increasingly complex, requiring coordinated responses that transcend traditional organizational boundaries. In Malaysia, the effectiveness of disaster response operations has largely depended on robust civil-military cooperation (CIMIC), particularly in the field of logistics support. Drawing lessons from the 2004 Indian Ocean Tsunami, the 2014 Kelantan Floods, the COVID-19 pandemic, and other national emergencies, this article examines the critical role of military logistics in supporting humanitarian assistance and disaster relief (HADR) operations. It further highlights the relevance of the “Whole of Governance and Whole of Society” approaches articulated in Malaysia’s Defence White Paper and discusses implications for the development of future logistics and transport professionals.

### Introduction

Malaysia is vulnerable to a range of natural disasters, including floods, landslides, storms, and public health emergencies. The increasing frequency and intensity of such events have underscored the importance of effective logistics systems capable of delivering timely assistance to affected populations. Within this context, civil-military cooperation has emerged as a vital mechanism for enhancing operational effectiveness, resource mobilization, and inter-agency coordination. The Malaysian Armed Forces (MAF), particularly the Malaysian Army, have consistently demonstrated their capability to provide strategic and operational logistics support during national emergencies. Their involvement extends beyond traditional defence roles, contributing significantly to humanitarian relief efforts and national resilience.

### Lessons from Major Disaster Operations

The 2004 Indian Ocean Tsunami highlighted the critical importance of rapid deployment, transportation networks, emergency warehousing, and coordinated distribution systems in disaster response. Military logistics assets played a vital role in supporting affected communities and restoring infrastructure. Similarly, the 2014 Kelantan Floods demonstrated the need for integrated disaster logistics, with military forces conducting evacuations, establishing shelters, distributing essential supplies, and reaching isolated areas.

The COVID-19 pandemic further reinforced the strategic value of logistics through the distribution of medical supplies, PPE, vaccines, and essential goods. The military also collaborated with the Ministry of Health in establishing field hospitals, supported the Royal Malaysian Police in roadblocks and patrols, and safeguarded quarantine centres, highlighting the importance of supply chain resilience, information sharing, and inter agency coordination.

### The Whole of Governance and Whole of Society Approach

Malaysia’s Defence White Paper advocates the Whole of Governance and Whole of Society (WOGOS) approach to address disasters and humanitarian emergencies through collaboration among government agencies, security organisations, private sectors, academia, NGOs, and communities. From a logistics perspective, WOGOS enables integrated planning, resource sharing, and coordinated execution, ensuring effective disaster response through a unified and resilient logistics ecosystem.

### Emerging Trends and Best Practices



# Professional REFLECTION

## LOGISTICS SUPPORT IN CIVIL -MILITARY COOPERATION DURING NATURAL DISASTERS IN MALAYSIA: LESSONS, CHALLENGES, AND FUTURE DIRECTIONS

By Major Ts. Prabhakaran Rajagopal CMILT

Recent advancements in logistics and supply chain management have enhanced disaster preparedness and response. Technologies such as Geographic Information Systems (GIS), the Internet of Things (IoT), and artificial intelligence (AI), drones, and real time asset tracking improve situational awareness and operational efficiency. Best practices include pre-positioned emergency stockpiles, resilient supply chains, digital logistics platforms, and multi-agency exercises. Public private partnerships further strengthen logistics capabilities through shared transportation, warehousing, and technological expertise.

### Developing Future Logistics Professionals

As an Army Officer and logistics practitioner, I have observed that future logistics professionals must possess competencies that extend beyond conventional transportation and inventory management. They must be capable of operating in dynamic, uncertain, and resource-constrained environments while effectively collaborating with diverse stakeholders. Educational institutions and professional bodies such as the Chartered Institute of Logistics and Transport Malaysia (CILTM) play a crucial role in nurturing these competencies. By integrating disaster logistics, humanitarian supply chain management, digital transformation, and resilience planning into professional development programmes, future practitioners will be better equipped to address emerging challenges.

### Conclusion

The experiences gained from the 2004 Tsunami, the 2014 Kelantan Floods, COVID-19, and other national emergencies demonstrate that logistics remains the backbone of effective disaster response. The Malaysian Armed Forces continue to serve as a critical enabler of civil-military cooperation, contributing expertise, assets, and operational capabilities to national resilience efforts. Moving forward, the successful implementation of the Whole of Governance and Whole of Society approaches will require stronger collaboration, technological innovation, and continuous professional development. By investing in resilient logistics systems and capable professionals, Malaysia can enhance its preparedness for future disasters while safeguarding the well-being of its citizens.



**Major Ts. Prabhakaran  
Rajagopal CMILT**

Major Ts. Prabhakaran Rajagopal, CMILT is a serving officer of the Malaysian Army with over 20 years of distinguished experience in military logistics, transportation, supply chain management, operational sustainment, and leadership. He currently serves as the Camp Commandant of the 13th Brigade Infantry and has previously held key appointments as Operations Officer, Second-in-Command, Logistic Officer, Company Commander, and Motorised Transportation Officer. He is currently pursuing a PhD focusing on the evaluation of factors impacting civil-military cooperation during natural disasters in Malaysia. He holds dual Master's degrees in Public Administration and Business Management (Security and Defence), as well as a Postgraduate Diploma in Strategic and Defence Studies from the National Defence University of Malaysia (NDUM). His academic credentials are further complemented by qualifications in Sports Management and Computer Science.

As a Chartered Member of the Chartered Institute of Logistics and Transport (CMILT) and a Professional Technologist (Ts.) registered with the Malaysia Board of Technologists (MBOT), he actively contributes to the advancement of professional practices in logistics, transportation, and supply chain management. His areas of expertise include military logistics support, transportation management, warehouse operations, disaster logistics, supply chain resilience, and civil-military cooperation in humanitarian assistance and disaster relief (HADR) operations. Through his professional practice, research, and leadership experience, he remains committed to developing future logistics and transport professionals while promoting innovation, operational excellence, and resilience across the logistics and supply chain sector.

### Reference

- Halizahari, M., Zain, R., Ismail, A., Zainol, N. A. M., Yaacob, S., & Ali, N. I. R. C. (2021). Accessing Malaysia Armed Forces Logistics System in Providing Humanitarian Logistics Support. *International Journal of Advanced Science Computing and Engineering*. <https://doi.org/10.30630/ijasce.3.2.54>
- Ibrahim, N., Abdullah, H., & Roslan, N. H. (2018). Relationship between Civil and Military in Disaster Response and Recovery. *International Journal of Academic Research in Business and Social Sciences*. <https://doi.org/10.6007/ijarbs/v8-i6/4318>
- Jaffar, A., Krishnapillai, A., Samad, B. H. A., Fakuradzi, W. F. S., Norris, N., & Lugova, H. (2023). Enhancing public health resilience in urban disaster settings: A study protocol on civil-military coordination in Malaysia. *MethodsX*, 11. <https://doi.org/10.1016/j.mex.2023.102456>
- Prabhakaran Rajagopal, Nur Hidayah Roslan, Ananthan Subramaniam. (2026). Civil-Military Cooperation in Malaysia: An Empirical Review. *International Journal of Business and Technology Management* e-ISSN: 2682-7646 | Vol. 8, No. 1, 361-373, 2026. <https://doi.org/10.55057/ijbtm.2026.8.1.27>
- Ries, M. (2022). Global key concepts of civil-military cooperation for disaster management in the COVID-19 pandemic-A qualitative phenomenological scoping review. *Frontiers in Public Health*, 10. <https://doi.org/10.3389/fpubh.2022.975667>
- Sarkam, M. K. A. M., Zainol, N. A. M., Abidin, Z. Z., & Rahman, M. A. A. (2023). Civil Preparedness in Malaysia's Total Defence (HANRUH) Policy: A Critical Evaluation. *Journal of Social Science and Humanities*. <https://doi.org/10.26666/rmp.jssh.2023.5.6>
- Tatham, P., & Rietjens, S. (2015). Integrated disaster relief logistics: a stepping stone towards viable civil-military networks?. *Disasters*, 40 1, 7-25. <https://doi.org/10.1111/disa.12131>
- Yuste, P., Campbell, J. R., Canyon, D., Childers, M., & Ryan, B. (2019). Synchronized Humanitarian, Military and Commercial Logistics: An Evolving Synergistic Partnership. *Safety*. <https://doi.org/10.3390/safety5040067>

# Professional REFLECTION

## Beyond Logistics: People, Purpose and Places in Global EPCIC Execution

By Amnurrasyid Rasedin, FCILT  
Manager, Logistics & Trade Compliance,  
McDermott Asia Pacific

As supply chain professionals, we often find ourselves discussing freight rates, customs regulations, procurement strategies and delivery schedules. Yet, behind every successful Engineering, Procurement, Construction, Installation and Commissioning (EPCIC) project lies something far more valuable than systems and processes – people.

Projects valued at over USD1 billion are not delivered by technology alone. They are made possible by diverse teams, working across continents, sharing knowledge and collaborating through a common purpose. In today's increasingly interconnected world, supply chain management has evolved beyond its traditional role and has become one of the key pillars supporting successful project execution.

Recent experiences have reinforced my belief that the future of supply chain management is not only about moving materials efficiently, but equally about developing people, embracing multidisciplinary expertise and creating workplaces that allow professionals to perform at their very best.

### Giving Back Through Knowledge Sharing

One of the most rewarding activities I have been privileged to participate in recently has been conducting Subject Matter Expert (SME) sessions for interns within our Kuala Lumpur office.



Together with colleagues from the Talent Management team, we engage Malaysian undergraduate students and introduce them to the realities of Supply Chain Management within the global energy industry. These sessions provide opportunities to bridge the gap between classroom learning and practical industry experience.

Many students initially perceive supply chain as a function limited to transportation and warehousing. However, as discussions progress, they quickly realise that the profession encompasses much more.

Modern supply chain management involves:

- Procurement and strategic sourcing;
- Logistics and trade compliance;
- Contract and commercial management;
- Marine and offshore logistics;
- Risk management;
- Digitalisation and analytics;
- Stakeholder engagement;
- Sustainability and governance;
- Project execution and business strategy.

**The purpose of these sessions extends beyond sharing technical knowledge. They represent our collective responsibility to inspire and prepare the next generation of supply chain professionals.**

**As experienced practitioners, we have a duty to give back to the industry that has shaped our careers. Knowledge sharing and mentoring are investments in the future capability of our profession**

# Professional REFLECTION

## Beyond Logistics: People, Purpose and Places in Global EPCIC Execution

By Amnurrasyid Rasedin, FCILT  
Manager, Logistics & Trade Compliance,  
McDermott Asia Pacific

### Supply Chain – A Pillar of Modern EPCIC Projects

The complexity of today's energy projects has transformed supply chain management into a strategic function that sits at the heart of project execution.

Unlike in the past, projects are no longer managed from a single office or even a single country. Organisations increasingly adopt Multi-Office Project Execution Centre (MOPEX) approaches, leveraging expertise and resources from various locations around the world.

Engineering may be performed in India.  
Procurement activities may be managed from Malaysia.  
Fabrication may take place in Indonesia, China or the Middle East.  
Marine operations may be coordinated from Europe.  
Project management may be based in Houston, Hague or London.

Despite the geographical separation, all these functions must operate as one integrated organisation.

Supply chain provides the connection that binds them together. From procurement planning and transportation strategies to customs compliance, material traceability and marine logistics coordination, supply chain professionals ensure that the right materials arrive at the right place, at the right time and in compliance with regulatory requirements.

### Without effective supply chain integration:

- Engineering deliverables cannot be transformed into physical assets;
- Fabrication schedules become disrupted;
- Offshore campaigns experience delays;
- Regulatory requirements become obstacles;
- Project costs and schedules are adversely affected.

In many respects, supply chain functions as the circulatory system of an EPCIC project. When it operates effectively, projects progress seamlessly and safely.

This evolution has elevated supply chain from a support function into a strategic enabler of business success.

### The Strength of Multidisciplinary Teams

One of the most fascinating aspects of our profession is the diversity of backgrounds represented within supply chain organisations. Contrary to popular perception, many successful supply chain professionals do not begin their careers in supply chain.

# Professional REFLECTION

## Beyond Logistics: People, Purpose and Places in Global EPCIC Execution

By Amnurrasyid Rasedin, FCILT  
Manager, Logistics & Trade Compliance,  
McDermott Asia Pacific

Within high-performing organisations, it is common to find professionals who originally came from:

- Accounting and finance;
- Engineering disciplines;
- Marine operations;
- Business administration;
- Contracts and commercial management;
- Legal and regulatory functions;
- Project controls and planning;
- Logistics and trade compliance.

This diversity brings tremendous strength.

Finance professionals contribute commercial discipline.

Engineers provide technical understanding.

Marine specialists offer operational experience.

Contract professionals manage commercial risks.

Legal experts ensure compliance and governance.

Business graduates contribute strategic thinking and stakeholder management capabilities.

Individually, each discipline adds value. Collectively, they form highly capable teams supporting some of the world's most complex projects. Perhaps this is one of the greatest strengths of supply chain management – there is no single pathway into the profession.

People from different backgrounds can come together, learn from one another and ultimately become part of a high-performance organisation capable of delivering projects worth billions of dollars.

### Learning Through Global Collaboration

Recently, I had the opportunity to visit our office in Chiswick, London. While the trip provided valuable opportunities to strengthen relationships and discuss ongoing projects, what impressed me most was the workplace culture and environment.

The office itself reflects a modern and collaborative approach to working. Yet what stood out most was the beautiful green landscape surrounding the facility. Adjacent to the office is a small lake complete with flowing waterfalls, mature trees and open spaces that provide a peaceful environment for employees.

During lunch breaks, the atmosphere changes completely. Employees gather outdoors, enjoying their meals while sitting beside the lake. Some relax on deck chairs overlooking the water, while others simply take time to recharge before returning to work.



# Professional REFLECTION

## **Beyond Logistics: People, Purpose and Places in Global EPCIC Execution**

**By Amnurrasyid Rasedin, FCILT  
Manager, Logistics & Trade Compliance,  
McDermott Asia Pacific**

Observing the scene, one could easily mistake it for a weekend picnic rather than a normal working day. Yet despite the relaxed atmosphere, professionalism remains uncompromised. Inside the office, teams continue to support global projects, manage critical activities and make decisions that affect billion-dollar developments around the world.

It was a reminder that high performance and employee well-being are not mutually exclusive. In fact, they complement one another.

Organisations that invest in people and create positive working environments often cultivate stronger collaboration, better engagement and higher levels of innovation. Perhaps this is why companies recognised as Great Places to Work continue to attract and retain exceptional talent.

### **Technology Will Continue to Evolve, But People Remain Central**

Artificial intelligence, digitalisation and automation are transforming the supply chain profession.

Predictive analytics improve planning.

Digital platforms enhance visibility.

Automation eliminates repetitive tasks.

Artificial intelligence supports faster decision-making.

However, technology alone does not deliver projects.

People do.

Technology can process information.

But people exercise judgement.

Systems can provide visibility.

But leaders make decisions.

Artificial intelligence can recommend options.

But accountability remains with human beings.

Therefore, while organisations continue to invest in digital capabilities, equal emphasis must be placed on developing people.

Professional certification.

Continuous learning.

Knowledge sharing.

Cross-functional exposure.

Mentorship.

These remain fundamental building blocks of resilient organisations and sustainable industries.

### **Looking Ahead**

The future of supply chain management will be defined not only by technology but by people.

By investing in students and interns, we secure the future of our profession.

By embracing multidisciplinary expertise, we strengthen organisational capability.

# Professional REFLECTION

## **Beyond Logistics: People, Purpose and Places in Global EPCIC Execution**

**By Amnurrasyid Rasedin, FCILT  
Manager, Logistics & Trade Compliance,  
McDermott Asia Pacific**

By leveraging MOPEX execution models, we support increasingly complex global projects. By creating healthy and inspiring workplaces, we allow people to thrive.

Ultimately, supply chain is far more than moving cargo from one location to another. It is about connecting people, integrating knowledge and enabling extraordinary achievements.

Behind every successful EPCIC project are dedicated professionals from different disciplines, cultures and countries working together towards a common objective. And perhaps that is the true beauty of our profession.

Because in the end, projects are not delivered by the systems alone.

### **Author Biography**

**Amnurrasyid bin Rasedin, FCILT, is Manager, Logistics and Trade Compliance for Subsea and Floating Facilities in the Asia Pacific region, supporting complex SURF, SPS, GEP and EPCI projects. With over 15 years of experience in international project logistics, marine coordination and regulatory compliance, he has led cross-border logistics strategies across Southeast Asia, Australasia, Africa and Europe. A Chartered Fellow of the Chartered Institute of Logistics and Transport (CILT), he contributes regularly to professional discourse on logistics governance, risk management and sustainable leadership in complex project environments.**

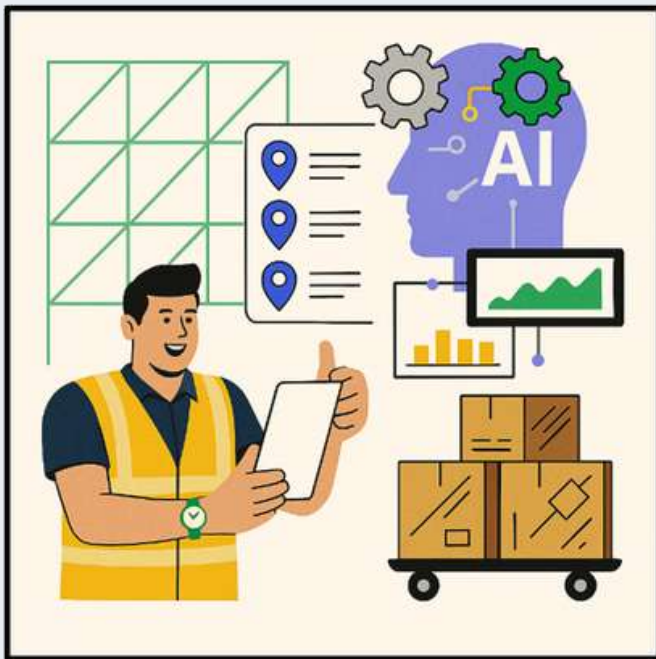


**Mr. Amnurrasyid bin Rasedin, FCILT**

# Professional REFLECTION

## Digitalisation and AI in Logistics: A More Human Perspective on a Rapidly Changing Industry

By: Zulkarnian bin Ahmad CMILT  
Lecturer, Faculty of Maritime Management,  
Akademi Laut Malaysia (ALAM)



The logistics and transportation industry are going through one of its most significant transformations in recent memory. What used to rely heavily on manual planning and experience is now increasingly guided by data, digital tools, and artificial intelligence (AI). While this may sound highly technical, at its core, the shift is about making logistics smarter, more responsive, and ultimately more human-centered.

### From Reactive to Proactive Thinking

Traditionally, logistics operations have often been reactive responding to delays, disruptions, or changing customer demands as they happen. Today, with the help of AI, organisations are beginning to anticipate challenges before they occur.

For instance, systems can now analyse past data along with real-world conditions such as traffic, weather, or even global events. This allows logistics professionals to make more informed decisions ahead of time, reducing uncertainty and improving reliability. In simple terms, it gives teams more control, less firefighting, and more confidence in their planning.

### Warehousing is Becoming Smarter-Not Just Faster

When people think about automation, they often imagine robots replacing humans. In reality, what we are seeing in warehouses is closer to collaboration than replacement.

Technologies such as automated guided vehicles (AGVs) and smart inventory systems are helping workers perform tasks more efficiently and with fewer errors. Instead of removing human roles, these systems are changing them requiring more problem-solving, oversight, and digital understanding.

This shift highlights an important point for professionals: the future of logistics isn't just about operational know-how anymore, but also about being comfortable with technology and data.



# Professional REFLECTION

## Digitalisation and AI in Logistics: A More Human Perspective on a Rapidly Changing Industry

By: Zulkarnian bin Ahmad CMILT  
Lecturer, Faculty of Maritime Management,  
Akademi Laut Malaysia (ALAM)



### Rethinking the “Last Mile”

The final step of delivery getting goods to the customer has become one of the most important parts of the logistics chain. With the growth of e-commerce, customers expect faster, more flexible deliveries, and this is pushing companies to innovate.

We now see solutions such as real-time route optimisation, electric delivery vehicles, and even experimental technologies like drones. But beyond the technology itself, the goal is simple: meeting customer expectations while managing costs and reducing environmental impact.

In busy urban environments, this has led to creative solutions such as micro-distribution hubs and more sustainable delivery methods. It's a clear example of how logistics is adapting to the realities of modern living.

### Sustainability is no Longer Optional

Environmental responsibility is no longer a “nice-to-have” in logistics it is becoming a core requirement. Customers, regulators, and industry stakeholders are all expecting greater transparency and action when it comes to reducing carbon emissions.

Digital tools are helping organisations track their environmental impact more accurately and identify ways to reduce inefficiencies. Whether it's optimising routes to cut fuel consumption or shifting toward greener transport modes, logistics players are under increasing pressure to balance performance with responsibility.

This creates both a challenge and an opportunity for professionals to contribute to more sustainable practices within their organisations.



# Professional REFLECTION

## Digitalisation and AI in Logistics: A More Human Perspective on a Rapidly Changing Industry

By: **Zulkarnian bin Ahmad CMILT**  
Lecturer, Faculty of Maritime Management,  
Akademi Laut Malaysia (ALAM)



### Challenges Behind the Progress

While these changes are exciting, they are not without difficulties. The cost of adopting new technologies can be high, especially for smaller organisations. There are also concerns around data security, system integration, and the need for ongoing staff training.

Perhaps the biggest challenge is not technological, but human ensuring that people are equipped with the right skills and mindset to adapt. Change can be uncomfortable, but it is also necessary for growth.

### Conclusion

Digitalisation and AI are undoubtedly reshaping logistics, but the heart of the industry remains the same: moving goods efficiently, reliably, and responsibly.

As we navigate this new landscape, the focus should not only be on technology, but on how it enhances human capability. By combining innovation with professional expertise, the logistics sector can build a future that is not only smarter, but also more sustainable and inclusive.

For CILTM members, this is an opportunity to lead that change thoughtfully, responsibly, and with a clear vision of what the industry can become.

Mr. Zulkarnian bin Ahmad, CMILT is a dedicated academic and Chartered Member of the Chartered Institute of Logistics and Transport (CILT) with extensive experience in logistics, supply chain management, transportation, and higher education. He is currently a Full-Time Lecturer at Akademi Laut Malaysia (ALAM), where he contributes to teaching, curriculum development, and academic leadership. He previously served for over a decade at UniKL Business School in various academic and quality assurance leadership roles.

He holds a Master of Science (Management) and a Bachelor of International Business Management (Hons) from Universiti Utara Malaysia, complemented by professional qualifications and memberships in several recognised institutions. His research interests include logistics, supply chain management, and halal logistics, with publications in SCOPUS-indexed journals and contributions to international conferences. He is also actively involved in consultancy, postgraduate supervision, and national quality assurance as an MQA panellist.



**Zulkarnian bin Ahmad CMILT**  
Lecturer, Faculty of Maritime Management,  
Akademi Laut Malaysia (ALAM) and  
Secretary of CILTM Melaka Section

# Professional REFLECTION

## Public Transport Services in Southwestern Europe: Reflections from Spain, France, Andorra and Portugal

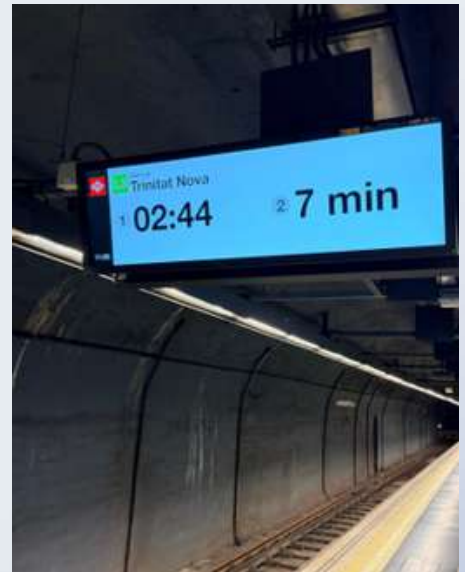
**By: Almizar Amil Hamzah CMILT, PMP  
Member of CILTM Sabah Section  
Manager – Integrated Logistics  
Ben Line Logistics - Sabah, Malaysia**

A recent backpacking trip across Spain, France, Andorra and Portugal provided me with a valuable opportunity to observe public transport services from the perspective of a traveller, a transport practitioner, and a member of the CILTM Sabah Section. Beyond sightseeing, the journey became a practical learning experience in understanding how public transport systems support tourism, daily mobility, urban efficiency, sustainability, and national economic competitiveness.

One of the most important observations was that effective public transport is not measured only by the number of buses, trains or stations available. It is measured by the confidence it gives to users. When passengers can easily understand routes, purchase tickets, plan transfers, estimate journey times, and access reliable information, public transport becomes a trusted daily choice rather than a last resort.

In Spain, the integration of metro, bus, commuter rail and intercity rail services demonstrated how urban and regional mobility can be made convenient for both residents and tourists. Clear signage, digital information, scheduled services and station connectivity made travel more predictable. The ease of moving between city centres, transport terminals and tourism areas showed how public transport can directly support the visitor economy while reducing dependence on private vehicles.

France offered another useful lesson through its layered transport structure, combining high-speed rail, regional trains, metros, trams and buses. The system reflected the importance of hierarchy in transport planning. Long-distance rail connects major cities, regional services support secondary towns, while urban networks handle daily movement within cities. This layered approach allows each mode to serve its proper function instead of forcing one mode to solve every mobility need.



Barcelona Metro L3 real-time display: clear direction and waiting-time information improves passenger confidence.



Hola Barcelona ticket machine: integrated ticketing supports metro, bus, train, tram and funicular travel



**Almizar Amil Hamzah CMILT, PMP  
Member of CILTM Sabah Section  
Manager – Integrated Logistics  
Ben Line Logistics - Sabah, Malaysia**

# Professional REFLECTION

## Public Transport Services in Southwestern Europe: Reflections from Spain, France, Andorra and Portugal

By: **Almizar Amil Hamzah CMILT, PMP**  
**Member of CILTM Sabah Section**  
**Manager – Integrated Logistics**  
**Ben Line Logistics - Sabah, Malaysia**

### Accessibility and Intercity Connectivity

Andorra presented a different but equally meaningful example. As a small mountainous country without an internal railway system, its public transport relies heavily on road-based bus services. This reflects an important principle: public transport solutions must fit local geography. For hilly, rural, island or dispersed settlements, the most practical improvement may not always begin with rail. Reliable buses, good terminals, clear schedules, safe stops, and proper last-mile connections can already make a major difference.

Portugal also highlighted the value of combining rail, metro, tram, bus and pedestrian-friendly streets. In cities and heritage areas, mobility is not only about speed. It is also about accessibility, comfort, public space, and the ability to move people efficiently without overwhelming historic urban environments. Public transport, walking, and good wayfinding work together to create a more liveable city experience.



Atocha Cercanías accessibility works: investment in tactile paving supports safer and more inclusive stations.



Intercity coach service to Lyon: road-based services strengthen regional and cross-border connectivity.

### Road-Based Mobility and Tourism Transport



Andorra National Bus Station: Nature-inspired bus station by the river and reliable bus terminals are vital for mountainous and road-dependent regions.



Heritage tram in Portugal: public transport also supports tourism, city identity and urban liveability.

# Professional REFLECTION

## Public Transport Services in Southwestern Europe: Reflections from Spain, France, Andorra and Portugal

**By: Almizar Amil Hamzah CMILT, PMP**  
**Member of CILTM Sabah Section**  
**Manager – Integrated Logistics**  
**Ben Line Logistics - Sabah, Malaysia**

For Sabah, these observations are highly relevant. Our transport environment includes urban growth, tourism destinations, ports, islands, rural communities, border movements, and logistics corridors. Therefore, the way forward must be practical, phased and integrated. Kota Kinabalu and other key urban centres would benefit from stronger feeder bus services, better passenger information, reliable schedules, integrated terminals, airport-city-port connectivity, and digital journey planning. Public transport should be designed around real travel needs: workers going to employment centres, students going to institutions, tourists going to attractions, patients going to hospitals, and communities accessing essential services.



Tourist transportation options along the waterfronts of Porto, Portugal.

Another important lesson is that public transport must be treated as part of economic infrastructure. It supports labour mobility, tourism spending, social inclusion, environmental sustainability and urban productivity. When public transport is weak, congestion increases, travel costs rise, and access becomes unequal. When it is reliable, people move with greater confidence and cities become more competitive.



La Sagrada Família in Barcelona, Spain, has been under construction since 1882, while the Airbus A380 at the Aeroscopia Aeronautical Museum in Toulouse, France, reflects the evolution of aviation technology and transport innovation.

The European experience shows that successful public transport does not happen by accident. It requires long-term planning, institutional coordination, user-centred design, consistent funding, and strong public communication. Technology is important, but discipline in operations is equally critical. A beautiful station or new vehicle will not solve mobility challenges unless services are dependable, connected and easy to use.

In conclusion, my journey through Spain, France, Andorra and Portugal reinforced one clear message: public transport is not merely a service, but a public value system. It reflects how a country organises movement, connects communities, supports visitors, and prepares for sustainable growth. For Sabah and Malaysia, the opportunity is to continue strengthening public transport as a reliable, inclusive and future-ready mobility backbone.

# Professional REFLECTION

## Transport at an Inflection Point: Why Infrastructure Alone Can No Longer Solve Mobility Challenges

Hafiz Kamarudin | M 3443 | CMLT

There is a photograph that circulates periodically among urban planners an aerial view of Los Angeles at rush hour, sixteen lanes of traffic on the Santa Monica Freeway reduced to a shimmering, motionless ribbon of metal. The image was taken decades ago. The freeway has since been widened. The congestion remains.

This is the paradox that has quietly dismantled one of the twentieth century's most enduring assumptions: that transport problems are fundamentally infrastructure problems, and that infrastructure problems are solved by building more infrastructure. The induced demand research of economists Duranton and Turner their 2011 study in the American Economic Review remains one of the most cited in transport economics demonstrated with uncomfortable clarity that new road capacity generates proportional new traffic. Build it, and they will come. And come. And come again.

We are standing at an inflection point.

### The Limits of the Physical Paradigm

The global transport infrastructure deficit is real and well-documented. The Global Infrastructure Hub estimates that the world requires approximately USD 94 trillion in infrastructure investment through 2040. Transport accounts for the largest share. Roads, bridges, ports, and rail networks across Asia, Africa, and Latin America remain chronically underbuilt relative to economic and population demand.

Yet even in contexts of genuine physical deficit, the evidence increasingly points to a more complex reality: infrastructure quantity, without intelligent operation, generates diminishing returns. The Organization for Economic Co-operation and Development (OECD) has noted in multiple transport outlook publications that system efficiency gains from operational intelligence real-time traffic management, predictive maintenance, dynamic capacity allocation routinely outperforms the returns from equivalent capital expenditure on new physical assets.

Germany's pioneering Autobahn truck platooning corridors, Singapore's Electronic Road Pricing evolution into a fully distance-based charging system, and Japan's Shinkansen predictive maintenance regime averaging delays of less than one minute per departure all represent the same underlying insight: the most valuable investments in transport are increasingly invisible.

### The Cognitive Turn in Global Transport

What distinguishes the emerging generation of transport systems is their capacity to learn, adapt, and self-optimize. The Netherlands' National Data Warehouse for Traffic Information aggregates real-time data from over 33,000 road sensors to dynamically reroute freight and passenger traffic. The Port of Rotterdam's digital twin a real-time simulation of the entire port estate enables operational decisions that have reduced vessel waiting times and improved berth utilization with no additional physical capacity.

In rail, Network Rail in the United Kingdom has invested in AI-based predictive analytics that identify infrastructure degradation before failures occur, reducing unplanned delays and extending asset lifespan. The system processes terabytes of track geometry data collected by high-speed measurement trains, translating physical readings into maintenance priority schedules that human inspection alone could never produce with equivalent accuracy or speed.

The pattern is consistent: intelligence is becoming the primary differentiator in transport system performance not tonnage of concrete poured.

## Transport at an Inflection Point: Why Infrastructure Alone Can No Longer Solve Mobility Challenges

Hafiz Kamarudin | M 3443 | CMILT

### What This Means for Malaysia

Malaysia's transport infrastructure story is one of genuine achievement shadowed by persistent inefficiency. The country invested heavily in physical connectivity throughout the high-growth decades of the 1980s and 1990s: the North-South Expressway, the KL Sentral interchange, KLIA, and successive expansions of Port Klang. These investments were necessary and have served the economy well.

But Malaysia now faces the characteristic challenge of a middle-income transport system: infrastructure that is broadly adequate in quantity but unevenly managed in quality. The Land Public Transport Authority (APAD) and the Ministry of Transport have acknowledged in successive policy documents that the primary bottleneck in urban mobility is not network coverage but operational integration. The Klang Valley Integrated Transit Map tells a story of multiple rail lines that were built in sequence by different agencies with different ticketing systems, different rolling stock standards, and different operational philosophies: a physical network that functions as a collection of silos rather than as a coherent system.

The Twelfth Malaysia Plan (2021–2025) signals awareness of this structural challenge, with commitments to integrated mobility, digital transport infrastructure, and demand-responsive services. The announcement of the Kuala Lumpur Urban Mobility Master Plan represents a conceptual shift from network expansion to network intelligence.

The question is whether institutional frameworks can keep pace with this conceptual evolution. Building a new rail line requires procurement, land acquisition, civil engineering, and a decade of construction. Building an intelligent mobility ecosystem requires interoperability standards, data governance frameworks, real-time information sharing protocols, and the willingness of multiple agencies to subordinate institutional autonomy to systemic performance. The second challenge is arguably harder.

### Strategic Recommendations

For governments, the immediate priority is establishing unified mobility data platforms that treat movement data as public infrastructure accessible to operators, researchers, and innovators under appropriate governance frameworks. Malaysia's MyTransit and similar initiatives must evolve from information portals into genuine decision-support systems.

For operators, the transition requires investment in analytical capability alongside and in some cases ahead of physical asset renewal. The returns on operational intelligence, properly measured, frequently exceed those on equivalent capital expenditure.

For investors, the most compelling transport opportunities of the coming decade lie not in greenfield civil engineering but in intelligent systems, data infrastructure, and the integration layer that connects physical assets to cognitive operation.

## TALENT BEFORE TECHNOLOGY: BUILDING THE HUMAN CAPABILITY FOR MALAYSIA'S LOGISTICS TRANSFORMATION

BY: ADJUNCT PROF CAPT(R) Dr. K. THIRUNAVUKKARSU

### Abstract

Malaysia's logistics sector is increasingly described through the language of digitalisation, automation, smart warehouses and data visibility. These developments are necessary, but they are not sufficient. This article argues that the decisive factor in Malaysia's logistics transformation is not technology adoption alone, but the development of a workforce capable of using technology with operational discipline, analytical judgement and strategic purpose. Drawing on Malaysia's national transport, industrial and digital policy direction, the article proposes a talent-first approach built around three capability layers: operational excellence, digital literacy and strategic supply chain leadership. It further argues that employers, universities, professional bodies and government agencies must treat logistics capability as a national competitiveness issue rather than a narrow training function. Without sustained investment in people, digital systems risk becoming expensive tools with limited organisational value. With the right talent base, Malaysia can strengthen its position as a resilient, trusted and higher-value logistics hub in ASEAN.

### 1. Introduction

Malaysia's logistics industry is entering a demanding phase of transformation. Ports, airports, highways, warehouses, e-commerce fulfilment networks and cold-chain facilities are being asked to serve faster trade flows, more demanding customers and increasingly complex regional supply chains. At the same time, logistics companies are being encouraged to adopt artificial intelligence, warehouse automation, transport management systems, electronic documentation, Internet of Things sensors and real-time visibility platforms. The direction is clear: the sector must become more productive, connected and data driven.

Logistics performance is not produced by software alone. It is produced by people who plan routes, manage inventory, interpret exceptions, maintain safety, respond to disruption, coordinate stakeholders and convert data into better decisions. The strongest systems will underperform if the workforce lacks the competence, confidence and judgement to use them well. This is particularly important for Malaysia, where national policy already recognises the need to strengthen transport-sector skills, enhance logistics efficiency and improve the sector's attractiveness as a career pathway (Ministry of Transport Malaysia, 2019).

This article develops a simple argument: Malaysia's logistics transformation must be led by talent development. Technology is a critical enabler, but people determine whether technology becomes productivity, resilience and customer value. A talent-first agenda is therefore not a human-resource add-on. It is a strategic requirement for national competitiveness.

### 2. Why the Talent Question Has Become Urgent

The work of logistics has changed. Traditional logistics was often understood through transport, warehousing and documentation. Modern logistics involves the management of flows: goods, information, money, compliance, risk, carbon, temperature, customer expectations and trust. A warehouse employee today may need to understand barcode scanning discipline, inventory accuracy, expiry control, system updates and safety procedures. A transport planner must balance service reliability, vehicle utilisation, route optimisation, disruption management and customer communication. A logistics manager must be able to read dashboards, interpret cost-to-serve data, work across departments and make decisions that affect business performance.

# Professional REFLECTION

## TALENT BEFORE TECHNOLOGY: BUILDING THE HUMAN CAPABILITY FOR MALAYSIA'S LOGISTICS TRANSFORMATION

BY: ADJUNCT PROF CAPT(R) Dr. K. THIRUNAVUKKARSU

### 3. Three Layers of Capability

A practical talent agenda for Malaysian logistics should be built around three layers of capability. The first is operational excellence. Digital systems cannot compensate for weak basic discipline. Inventory accuracy, safe handling, correct documentation, route planning, loading efficiency, temperature control, escalation procedures and customer communication remain the foundation of logistics performance. Companies that neglect these fundamentals often experience the same problems after digitalisation: inaccurate stock records, delayed deliveries, poor exception handling and avoidable customer dissatisfaction.

The second layer is digital and data literacy. Logistics employees do not all need to become programmers or data scientists. However, they must understand how digital tools support operational decisions. This includes the ability to use dashboards, recognise exceptions, question poor data, understand scanning compliance, monitor delivery performance and turn system information into practical action. Digital adoption becomes meaningful only when employees can use data to improve daily work.

The third layer is strategic supply chain thinking. Logistics professionals must see their role beyond the movement of cargo. Their decisions influence working capital, customer retention, production continuity, sustainability, compliance and national trade competitiveness. A strategic mindset helps logistics managers move from transaction handling to value creation. It also supports collaboration with procurement, sales, manufacturing, finance, regulators and customers.

For more info please scan the QR Code:-



**ADJUNCT PROF CAPT(R) DR. K. THIRUNAVUKKARSU CMILT**

Adjunct Prof. Capt. (R) Dr. K. Thirunavukkarasu is a highly respected logistics and supply chain professional with over 30 years of experience in the military, industry, and academia. As CEO of SKP (Sree Knowledge Provider), he has played a key role in talent development, professional education, and industry collaboration. A strong advocate of lifelong learning and professional excellence, he continues to contribute significantly to the advancement of the logistics and transport profession through leadership, training, and workforce development.

# Professional REFLECTION

## DECEPTION DETECTION TO ENHANCE DECISION INTEGRITY IN LOGISTICS AND TRANSPORT: THE OWLS MODE APPROACH

Jackson Yogarajah FCILT - F 0153

In logistics and transport operations, decision-making depends on the quality of information exchanged among stakeholders. Shipment updates, customs declarations, supplier reports, and operational handovers form a continuous chain of trust. When this information is inaccurate, whether due to error, omission, or deliberate misrepresentation, the consequences include delays, financial loss, compliance failures, and reputational damage.

Modern supply chain resilience is therefore not only a function of infrastructure and digital systems, but also of the reliability of human communication embedded within them. Even advanced logistics networks can be weakened when information is incomplete or inconsistently communicated. Effective decision-making therefore depends on continuous validation of information as it flows through complex supply chain networks. It also reinforces accountability across all parties involved in logistics execution.

Deception in logistics rarely appears openly. It often manifests as subtle operational distortion rather than direct falsehood. Delays may be reported as “on schedule,” capacity overstated in procurement discussions, inventory variances left unexplained, and disruption reports lacking precision. Individually, these may seem minor, but collectively they distort decision accuracy. The key challenge is not assuming dishonesty, but evaluating reliability through structured methods that distinguish verified facts, assumptions, incomplete information, and potential misrepresentation. This makes structured evaluation essential in distinguishing operational noise from meaningful signals.

### The OWLS Mode Methodology: Structured Evaluation

The OWLS Mode methodology provides a structured framework for assessing communication reliability in logistics environments. OWLS stands for Observation, Words, Listening, and Synchronicity. Observation examines behavioral consistency and changes over time. Words assess clarity, specificity, and internal consistency. Listening focuses on omissions, contradictions, and narrative shifts. Synchronicity evaluates alignment between verbal claims, behavioral indicators, and operational data. A core principle is that reliability is not determined by isolated cues but by patterns validated across multiple indicators. Each component contributes a different lens for reducing ambiguity in communication assessment.

Consider this practical application where a supplier reported a shipment delay attributed to port congestion. The supplier states that the delay is due to congestion at the Port Klang terminal and that the container is waiting for berth allocation with no action possible to expedite it. At face value, the explanation is plausible because port congestion is a known logistics constraint. However, OWLS requires verification rather than acceptance based on narrative coherence.

#### O- Observation

The manager identifies recurring patterns: similar congestion explanations appear frequently from the same supplier; other shipments through the same terminal show no comparable disruption; and supplier updates often lag behind system tracking data. These patterns do not confirm deception but indicate a potential reliability issue requiring further review.

#### W- Words

Review of the statement shows limited operational detail. No terminal gate number is provided, no vessel reference is included, and no precise timestamps for discharge or delay onset are specified. While coherent, the explanation lacks verifiable depth.

#### L- Listening

Follow-up clarification requests include identification of the exact terminal, discharge time, and berth allocation timestamp. The response becomes less definitive, with uncertainty introduced: the terminal is stated vaguely, exact discharge time is unavailable, and further confirmation from the forwarder is required. This shift reduces confidence in the initial precision of the account. In time-sensitive logistics environments, such clarification often reveals critical gaps in reporting accuracy.

# Professional REFLECTION

## DECEPTION DETECTION TO ENHANCE DECISION INTEGRITY IN LOGISTICS AND TRANSPORT: THE OWLS MODE APPROACH

Jackson Yogarajah FCILT - F 0153

### S- Synchronicity

Cross-checks against operational systems reveal discrepancies. Port records show no significant congestion at the stated terminal during the relevant period. Vessel tracking confirms on-time discharge. Internal logistics records indicate the delay occurred later due to customs documentation processing rather than port congestion. This misalignment between narrative and operational data is central to evaluation.

### Outcome: From Suspicion to Verification

The initial explanation is therefore reclassified through structured evaluation: the delay was not due to port congestion but to downstream documentation processing delays. OWLS emphasizes that the goal is not to assume deception, but to identify alignment between communication and operational reality. Such discrepancies highlight the importance of systematic verification processes.

For logistics professionals, this structured approach strengthens procurement integrity, supplier monitoring, operational reporting, and compliance oversight. It enables earlier detection of information gaps and reduces reliance on assumptions in time-sensitive decisions. OWLS does not replace trust; it strengthens it through continuous verification and alignment. It also supports stronger communication discipline across suppliers and internal stakeholders.

In modern supply chains, operational success depends on both physical movement of goods and the reliability of human communication. As complexity and speed increase, evaluating information quality becomes a critical competency. OWLS provides a structured framework that enhances clarity, reduces ambiguity, and improves decision integrity, ultimately strengthening overall supply chain performance. This ensures logistics systems remain adaptive, transparent, and resilient under operational pressure. Over time, this leads to improved coordination and reduced operational uncertainty, consistently applied.

### Author Bio

Jackson Yogarajah, FCILT, is a logistics and communication specialist, deception detection trainer, and the creator of the OWLS Mode methodology for structured deception detection. He conducts deception detection training for law enforcement personnel and focuses on improving decision integrity through behavioral analysis and communication assessment. He is the author of *A TO Z About Body Language* and writes on information reliability and human behavior, helping professionals make better-informed decisions in complex operational environments.



JACKSON YOGARAJAH FCILT - F 0153





# Upcoming event!

## ASEAN Ports and Logistics 2026

Tuesday, 7 July to Thursday, 9 July 2026

Greetings from The Chartered Institute of Logistics and Transport Malaysia (CILT M).

In collaboration with our Corporate Member, Transport Events, we are pleased to invite you to participate in the 24th ASEAN Ports and Logistics 2026, taking place from Tuesday, 7 July to Thursday, 9 July 2026 at the Sofitel Kuala Lumpur Damansara, Malaysia. This premier industry event continues to be the largest annual ports and logistics trade exhibition and conference in the ASEAN region, bringing together leading policymakers, port authorities, logistics providers, shipping lines, technology innovators, and supply chain professionals from across Asia and beyond.

The conference provides an unparalleled platform for knowledge sharing, networking, and business development, featuring world-class speakers and industry leaders discussing the latest developments in port infrastructure, maritime trade, logistics innovation, digital transformation, sustainability, and supply chain resilience. With over 300 senior delegates expected to attend, participants will gain valuable insights into emerging trends, investment opportunities, and strategic partnerships shaping the future of the ASEAN maritime and logistics sector.

We are honoured that the event will be officially inaugurated by Yang Berhormat Anthony Loke Siew Fook, Minister of Transport Malaysia, whose keynote address will highlight Malaysia's vision for strengthening regional connectivity, trade facilitation, and sustainable transport development.

[Event Brochure](#)

As a valued CILT Malaysia Member, you are entitled to:

- 12 CPD Points for participation for 3 days (Membership ID required)
- Access to the International Conference and Exhibition
- Networking opportunities with industry leaders and decision-makers
- Participation in the Cocktail Reception, Gala Dinner, and Port Technical Site Visit (subject to registration requirements)

We strongly encourage you to take advantage of this unique opportunity to engage with industry experts, expand your professional network, and contribute to discussions that will shape the future of ports and logistics in ASEAN.

For registration and further information, please visit the event website or contact the organisers directly.

We look forward to welcoming you to ASEAN Ports and Logistics 2026.

**asean**  
Ports and Logistics 2026

Tuesday 7 to Thursday 9 July 2026  
Sofitel Kuala Lumpur Damansara, Malaysia

**PORT KLANG**  
Strategic Partner

**WESTPORTS**  
PROVA TRUSTED TRUSTEE

**NORTHPORT**  
A Member of MHC Group

**PORT KLANG**  
SEKUTU

**MODERATOR**

SCAN HERE FOR MORE DETAILS

**PROF. TS DR. MUHAMMAD ZALY SHAH FCILT**  
PRESIDENT  
THE CHARTERED INSTITUTE OF LOGISTICS AND TRANSPORT IN MALAYSIA (CILTM) MALAYSIA

- The Biggest Ports and Logistics Event in the Region
- Meet 300 Decision Makers Face to Face

[www.transportevents.com](http://www.transportevents.com)

**asean**  
Ports and Logistics 2026

Tuesday 8 to Thursday 9 July 2026  
Sofitel Kuala Lumpur Damansara, Malaysia

ASEAN'S Premier Ports and Logistics Trade Exhibition and Conference  
Inaugurated by the Minister of Transport Malaysia

**Ministerial KEYNOTE ADDRESS**  
Yang Berhormat Anthony Loke Siew Fook  
Minister of Transport Malaysia

**CPD**  
12 CPD POINTS EXCLUSIVELY FOR ACTIVE CILT MALAYSIA MEMBERS

**300 DELEGATES**

**CONNECT WITH INDUSTRY LEADERS AND DECISION MAKERS**

[www.transportevents.com](http://www.transportevents.com) | [enquiries@transportevents.com](mailto:enquiries@transportevents.com) | Follow us on: [in](#) [f](#) [@](#) [v](#)

**asean**  
Ports and Logistics 2026

Tuesday 7 to Thursday 9 July 2026  
Sofitel Kuala Lumpur Damansara, Malaysia

[www.transportevents.com](http://www.transportevents.com)

### Home

The Chartered Institute of Logistics and Transport in Malaysia is the professional body representing the logistics and transportation industries in the nation. Together we will be stronger.

[www.ciltm.org.my](http://www.ciltm.org.my)

# Upcoming event!

**6<sup>TH</sup> ANNUAL  
SPECIAL ECONOMIC ZONES**

15<sup>TH</sup> – 16<sup>TH</sup> JULY 2026 | RENAISSANCE JOHOR BAHRU HOTEL, MALAYSIA

10% discount for CILT members (7 CPD Points per day)

Official Event Partner:

The Chartered Institute of Logistics and Transport

tru event US

## Calling all CILT Members!

Join the 6th Annual Special Economic Zones Conference by Trueventus, happening on 15–16 July 2026 at Renaissance Hotel, Johor Bahru.

This flagship event brings together policymakers, industry leaders, developers, and investors to explore the latest trends, challenges, and opportunities shaping SEZ development across ASEAN and beyond.

📄 **Event Brochure**

👉 **Download here:** <https://drive.google.com/.../1UO3QvIKFTWwUoW62V1y.../view...>

🎁 **Exclusive for CILT Members**

**Enjoy 10% OFF registration (for verified members only!)**

📊 **CPD Points: Earn 7 CPD points per day**

✉️ **Register or Enquire: Hana**

✉️ [farhana@trueventus.com](mailto:farhana@trueventus.com)

☎️ **+603-2775 0052**

**Don't miss this opportunity to be part of the conversation on how SEZs are transforming Asia's industrial and investment landscape. See you there!**

### Home

The Chartered Institute of Logistics and Transport in Malaysia is the professional body representing the logistics and transportation industries in the nation. Together we will be stronger.

[cilt.org.my](http://cilt.org.my)



# Your Trusted Partner in CILTM

Accredited by The Chartered Institute of Logistics and Transport in Malaysia



## CILTM SECTION



## Women in Logistics and Transport



### INDUSTRY PARTNERS

Our corporate members are our partners which are global logistics providers and transportation operators. Together we support the nation's agenda to be globally recognized industrial economy



### ACCREDITED ACADEMIC PROGRAMS

CILT Malaysia's Accredited Academic Program is a stamp of quality given to academic programs in the fields of logistics, transport and supply chain. The academic programs that received our accreditation have passed a stringent recognition assessment to ensure the programs produced industry-relevant, future-proof graduates that are competent in the field and in the office.

### NEXT GENERATION

- Peer to Peer connections
- Mentored by Industry Leaders
- Career Fair and Job Opportunities



### CONTACT US

12D, 4th Floor, Block 1  
Worldwide Business Centre  
Jalan Tinju 13/50 Section 13  
40675 Shah Alam  
Selangor Darul Ehsan  
Malaysia

### OUR VISION

To be the Champion of the Logistics, Transport and Supply Chain Profession



# STRONGER

Together

### OUR MISSION

The Chartered Institute of the Logistics and Transport in Malaysia is the professional body representing the logistics and transportation industries in the nation. Together we will be stronger.



- +6 (03) 5510 5275
- +6 (03) 5510 5489
- info@cilt.org.my
- www.cilt.org.my



The Chartered Institute of Logistics and Transport



